

Developing advice knowledge in local communities

Advice First Aid is:

- Free training to help you support people with benefits, housing, debt and cost of living problems
- Introductory level training for staff and volunteers in community organisations and faith groups
- Delivered by Citizens Advice

By the end of the training you will know how to:

- Spot advice issues and ask the right questions
- Find trusted sources of information and support
- Take steps to help people experiencing hardship and signpost or refer for advice

After the one day training, you will be able to access *free online short courses* on benefits, housing, employment rights and other issues.

People who have attended Advice First Aid training told us:

"Advice First Aid expanded my knowledge and made me more confident in helping people" "I learnt where to find a lot of useful information" "It was great to meet people from other organisations in the borough and from Citizens Advice"

The next Advice First Aid session will be On *Friday 6th October*

9.45am - 4pm At Brickworks Community Centre 42 Crouch Hill, Finsbury Park, London N4 4BY We will also be running the session on Monday 27th November Use this link to register: <u>https://forms.gle/RzFbPXmXa9jgLE718</u> contact <u>annabel.kennedy@cawandsworth.org</u> if you have any questions

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