

Management & Staff

Management Committee Trustee

Board

Sally Sturgeon - Chair
Philip McDonald - Vice-Chair
Allister Bannin - Treasurer
Doreen Henry - Secretary
Jeremy Corbyn MP – Trustee
Afam Nwodo – Trustee
Councillor Jean-Roger Kaseki - Trustee
Yvonne Quinn - Trustee
Natalie Lewis - Trustee

Auditors

Simpson Wreford LLP
Wellesley House
Duke of Wellington Avenue
Royal Arsenal
London SE18 6SS

Staff

Management & Administration

Colin Adams MBE - Centre Manager
Adam Parr - Admin/Finance
Caroline Healy - Receptionist

Building Maintenance

Edward Carnihan - Caretaker

Under 5's

Husna Begum/Wendy Turner - Project Managers
Maxine Lewin - Playworker
Jean Wilson - Playworker

After School Club/Holiday Play

Scheme Richard Corbin - Project Manager
Danielle Fairbairn - Deputy Manager
Glody Lokolo - Playworker
Nadia Corbin - Playworker

Staff who have left

A big thank you to all the following and the best of luck in the future:

Wendy Turner
Fiona Winter

Hanley Crouch Community Association

The Laundry
Sparsholt Road
London N19 4EL

(t) 0207 263 1067
(e) admin@hanleycrouch.org.uk

Charity No, 288337
Company No. 1771608

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www.hanleycrouch.org.uk

Hanley Crouch



Annual Review 2016/2017



Our Aim

Hanley Crouch will:

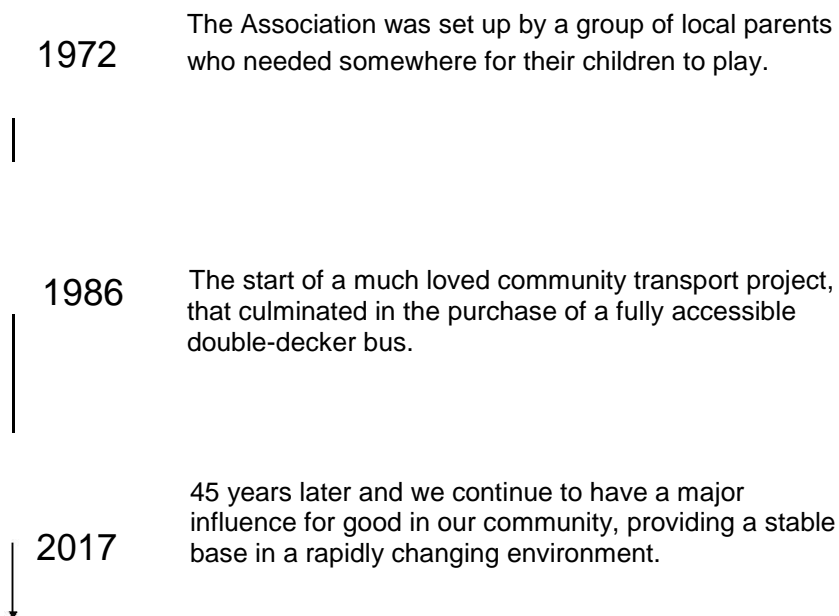
Improve the lives of people in our local community and to promote community involvement and community cohesion through the delivery of services needed for children, young people and the elderly.

We are a multi-purpose Community Association operating in the Tollington Ward, in North Islington, London. Our Association was set up originally in 1972 by a group of local parents who needed somewhere for their children to play. We are a multi-cultural organisation that celebrates diversity and inclusion.

We aim to provide services to the whole community irrespective of age, gender, race, disability or sexual orientation. All are welcome to our centre, known locally as "The Laundry".

Over the last forty years we have had and will continue to have a major influence for the good in our community, providing a stable base in a rapidly changing environment.

History



Donations

Over the past 40 years Hanley Crouch Community Association has provided services and projects to the community. We rely upon grants and donations from generous organisations and individuals to continue our work.

If you wish to make a donation or would like more information, please contact us by (t) 0207 263 1067, (e) admin@hanleycrouch.org.uk or alternatively come in to the centre and speak to a member of staff.

If you wish to make a donation by cheque, please make it out to 'Hanley Crouch Community Association Ltd' and post it to The Laundry, Sparsholt Road, London, N19 4EL

You can also donate online via PayPal on our website: <http://www.hanleycrouch.org.uk>, there is also information on the site about other ways you can help.

Every penny you can give will help support our services and all the people that use our community centre.

Our Funders

We would like to thank our funders for their continuing support and confidence in our work. They are:

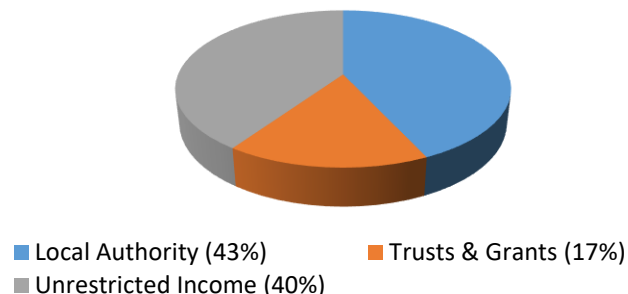
Awards for All
Breadsticks Foundation
City YMCA
First Give
LBI Children's Services
LBI Early Years Services
LBI Housing Needs & Strategy
LBI Integrated Services for Young People
LBI Regeneration
North Islington Nursery School
East London Business Association who kindly give us over 100 toys to give out to our users of our Stay & Play and After School Club.

Finance Report

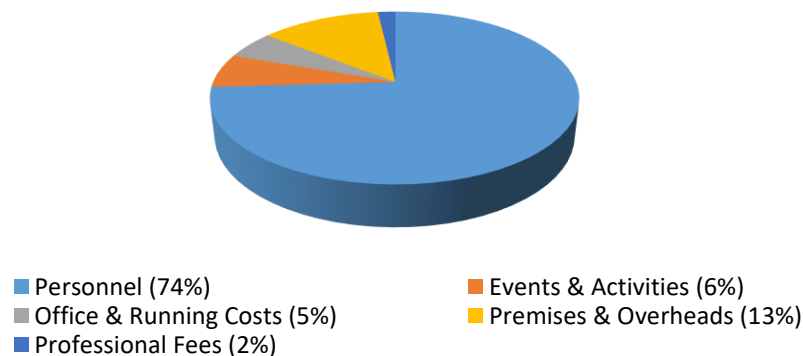
The financial performance of Hanley Crouch Community Association Ltd for the 2016/17 financial year is a deficit of £9,779. All fixed assets were fully expensed by the end of 2013/14 and there are no depreciation charges for the community centre in 2016/17.

The charity has total reserves as at the year end of £38,861, of which £9,807 are restricted revenue funds.

Income



Expenditure



The community centre is well positioned to deliver efficient and effective services during 2017/18 and the Board of Trustees is focused on improving financial sustainability through maximising room hire income in the new community centre building.

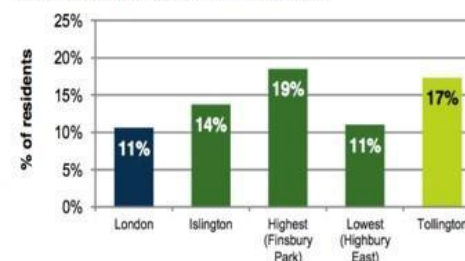
Allister Bannin (Treasurer)

The Local Area

The 2011 Census gives the population of Tollington Ward as 13,550 (6% of Islington total) with an age structure the same as that of the whole borough, giving the largest group as being aged 30–44, both male and female. 44% of the population are White followed by 18% Black or Black British and 39% Christian, followed by 31% no religion and 9% Muslim.

To the surprise of many, the London Borough of Islington is the 14th most deprived area in England and the 5th most deprived in London. The Tollington Ward (which Hanley Crouch serves) is the 5th most deprived of Islington's 16 wards*. It is neighboured by the most deprived ward (Finsbury Park) and the third (Holloway). Tollington scores particularly badly in Islington as the 2nd worst ward for employment and health issues.

Percentage of population claiming benefits



In the Area Children and Young Peoples Profile, 2010, Tollington ward was coupled with Finsbury Park and Hillrise which was shown to have the highest percentage of children in households claiming benefits whether or not in work, 36%.

**English Indices of Deprivation, 2010.*

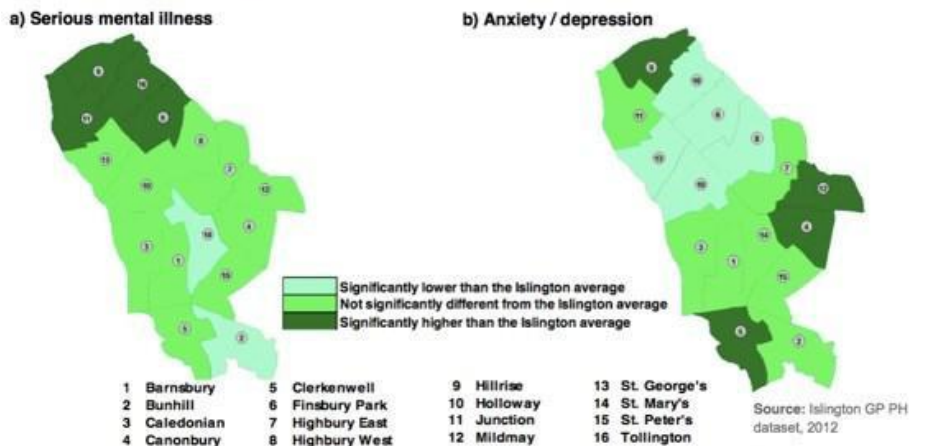
Other significant statistics showed Tollington Ward had;

- 1) The highest number of primary school pupils for whom English is an additional language, 55%. It is the same percentage for secondary school pupils;
- 2) Second Worst male life expectancy in Islington, just under 73 years (English average was 79.2); Ranked 3rd in Islington for proportion of unemployed residents, and 1st for residents not working due to long term sickness or disability;
- 3) Tollington falls in Islington 003B LSOA (i.e. neighbourhood), which is ranked 8,944 out of 32,844 LSOAs in England; where 1 is the most deprived LSOA. This is amongst the 30% most deprived neighbourhoods in the country;

- 4) Tollington is ranked 1 out of 16 for the proportion of residents that are not working due to long-term sickness or disability. This is 2% higher than Islington and 3% higher than London. Tollington is ranked 3 out of 16 for the proportion of residents claiming out-of-work benefits. This is 3% higher than Islington and 6% higher than London, and indicates a need for support with life and employability skills.
- 5) 1,650 (19%) Tollington residents are obese compared to 17% of Islington's population. 2,620 (30%) Tollington residents are overweight, compared to 28% of Islington's population.
- 6) 230 (2%) Tollington residents are diagnosed with a serious mental illness, same as 2% of Islington's population.
- 7) 1,250 (12%) Tollington residents are diagnosed with either anxiety or depression, compared to 12% of Islington's population.
- 8) In Tollington, 8.1% of people reported providing some level of unpaid care which is higher than Islington (7.9%)
- 9) In Tollington, 43% of pensioners (those aged 65 and above) are living alone. This proportion is not significantly different to the average in Islington (42%). (Ward Profile 2014)

Overall on so many categories of deprivation Tollington Ward scores highly for benefit claimants, low life expectancy, children speaking English as an additional language, claiming free school meals and residents in social housing. Deprivation exists throughout Tollington Ward not just in isolated pockets.

Prevalence of serious mental illness and anxiety/depression by ward, compared to the Islington average, Islington's resident and GP registered population



Volunteering/Work Placements

As an organisation, without the support of our volunteers, we would not be able to provide the range of services that we currently deliver. In 2017 there were 12 volunteers offering an average total of 42 hours per week of unpaid time which, if valued at national minimum wage, demonstrates a total contribution of £15,767.

Hanley Crouch has a long tradition of working with volunteers and all the projects we currently run have volunteers working with them. They provide a vital service and many of our volunteers have gone onto full time employment within the project they have worked with or within similar settings. We also aim to provide work placement students/ volunteers a rewarding and fulfilling experience within our organisation which should equip them with the necessary skills, behaviours and attitudes to progress within their chosen field. However, I do want to stress that there are a number of different volunteering opportunities and we would meet prior to you starting to determine what you would like to get out of the opportunity. Please speak to any member of staff if you are interested in volunteering or email admin@hanleycrouch.org.uk.

Tollington Ward Community Event

Duncombe Primary School

We hold community events every 6 months as part of the Ward Partnership arrangements and the last event was held in June at Duncombe Primary School. There were a number of activities such as face painting, healthy cooking workshops, bouncy castles and different information stalls which included Islington Learning Centre, Help on your doorstep, Healthwatch and many more.

The purpose of the event was to consult with local residents about the grot spots in the area and to find out what activities they would like in the new building. There were a large number of residents from all ages and ethnicity that attended the event. Over 100 surveys were completed by our residents.

New Building

We are in the process of moving into a brand new building. The new development will include 23 new flats with a priority for local residents and was expected to be completed in early 2017 but we are aware that we will now need to make further alterations to the roof garden and outside play area which will delay our move. We expect to be in the building in early 2018.

An impression of the new community centre and housing as viewed from the junction of Crouch Hill



Once the new centre is finished we will be moving over there and our current building 'the Laundry' will make way for 8 new houses.

We are all very excited and busy planning on ways to provide more services for the community and increasing our scope for community engagement from our new base of operations. We are still keen to encourage local people to get involved in the development of our services and suggestions of any activities or ideas that would be of benefit to the wider community in the new centre are welcomed. We look forward to hearing from you!

CENTRE MANAGER'S REPORT



Colin Adams MBE

I had hoped that I would be writing this from the warmth and comfort of our new centre as we were due to move in the early part of 2017 but I'm afraid that we are still in the Laundry Building due to circumstances beyond our control.

This has been immensely frustrating but I know that when we do move in, we will have a building and a space that will be state of the art and will be fully appreciated by our users and neighbours. It will allow us to develop a wider range of services that we know are needed in the current political and financial climate...

For the good news, we have been successful in receiving funding from Islington Council to become a strategic neighbourhood partner to deliver community services over the next four years and our aim is to provide services needed by our neighbours (such as affordable childcare, information and advice and services for the elderly) and if we don't, signpost to the nearest place you can go.

As I said, we intend to expand and diversify, so will increase our provision in the following areas such as:

- Employment
- Health and Wellbeing (Blood Pressure checks)
- Supporting local community groups – to develop/enable local community groups to support their members and help them achieve their objectives;
- Young People's Hub

Hanley Crouch and six other hubs with Octopus communities have successfully secured a bid from the Big Lottery in support of the Stay Well Live Well project. The Stay Well Live Well project is working on helping residents live a healthier lifestyle by organising activities around health and wellbeing. So residents can be more aware of their own health and how they can improve it and make them aware of the services and support that is available in their area.

The year has been very challenging and I want to take the opportunity to thank all my trustees, staff and volunteers for all their hard work, support and more importantly patience over the last year....please bear with us as once we are in the new building, we will go from strength to strength.....

CHAIR'S REPORT



ALWAYS MOVING FORWARD

Another year comes to pass and brings with it new challenges and new opportunities.

The staff and volunteers, under the guidance of our Centre Manager Colin Adams, have kept everything (not just) ticking over but also generating new ideas and projects to benefit the whole community. Thank you all for your continued enthusiasm and diligence.

Not seen very often but also working in the background are the Trustees. They continue to work tirelessly in all the planning, negotiations, advice and conversations that are necessary for the smooth running of the centre and I am hugely grateful for the support they give to me. Thank you. Priscilla Trench, a Trustee at Hanley Crouch for many years, has decided to step down from the Board. We thank her for her diligence over the years and wish her well in her future, although we will continue to see her helping out with various projects. We also welcome Philip McDonald as a new Trustee, who brings to the Board a much needed legal perspective, considered opinion and a sense of humour. Welcome aboard Philip!

We watch with interest and anticipation the new building rising from the ground, and although I reported last year that we expected completion in early 2017, it is now looking more like early 2018, due to various situations beyond our control. However, when complete, we will be able to boast a state of the art building offering wide ranging activities and services which will be an invaluable asset for the whole community.

Particular thanks are extended to Islington Council Housing Development Projects team, Voluntary and Community Sector Team and the Housing Community Team for all their assistance, Brady Mallalieu Architects and Higgins Construction. We look forward to a bright new future.

We are in exciting times and despite the many challenges, financially, politically and socially we will prevail!

Sally Sturgeon

Hate Crime Forum

Colin Adams chairs the Islington Hate Crime Forum. The Forum brings around 20 community and faith organisations together and we meet on a quarterly basis.

The Forum has developed an action plan based on the following strategic aims:

- Raise Awareness of Hate Crime;
- Help reduce the risk of someone becoming the victim of Hate Crime;
- Provide support to victims of Hate Crime;
- Give guidance on how to report Hate Crime and increase the rate of sanctions.

The Forum arranged a series of events during National Hate Crime Awareness week in October which included the following:

- Giving out information at "Pop up" stalls at known Hate Crime "hot spots";
- Meetings with Community Groups to discuss the HC Forum and how they can become involved;
- Secured funding to develop an on-line training package on Hate Crime for "front line staff" within the council and community groups so they can raise awareness of Hate Crime;
- Held a series of workshops for community groups who are affected by Hate Crime and develop a community guide for users to report hate crime.

If you want to find out more about Hate Crime, please send an email to either admin@hanleycrouch.org.uk or HateCrimeForum@islington.gov.uk.

Amplifyyourself

Saturdays – 12 -3pm

Amplifyyourself has been running for a nearly a year at Hanley Crouch. We offer music lessons in guitar, violin, music production and vocal training for young people from the ages of 5 – 21 in a safe and friendly environment.

For more information please contact us on:

admin@amplifyyourself.org.uk.

Slimming World

Tuesdays – 7:30pm

Slimming World changes people lives, builds their self-esteem, gives tremendous health benefits, builds communities and introduces new friends. We teach healthy eating habits for live without deprivation. We aim to give people back their health and wellbeing.

Christmas Toys

Over the last 5 years with the help of the BIG Alliance, we have been very fortunate to receive from the East London Business Alliance (ELBA) over 100 toys that we give us to the regular users of Stay & Play and After School Club.

We are eternally grateful and thank you so much Ashley and co for your help and support over the years.



Children's & Young People's Services

Hanley Crouch Community Association's Children's Services have been successfully working simultaneously within the Play Principles and Early Years Foundation Stage (EYFS) frameworks. We can proudly say that combining both principles and curriculum enables us to use play so that the children can have the best possible start, build on their social skills, appreciate how in risks and challenges they can make valuable connections with the environment, and have fun.

After School Club

Monday to Friday 3:15pm to 6:15pm (term time only)

£11 per session 4-12yrs

As an after school club we understand that after a long day at school children just want to be free to play and to socialise with their friends. We persevere to provide a safe and simulating environment for children to play in, which allows them to enjoy meeting challenges, to learn from each other, to be involved in caring for each other; while

providing a place where children feel safe to express their feelings.

We currently collect children from five local schools; St Gilda's Junior School, St Peter-in-chains infant school, Christ the King primary, Ashmount and Pooles Park primary school.

We also have introduced a children's council in which the children are allowed to voice their opinions on the events in and around Hanley Crouch; such as, what trips we should go on for holiday schemes, what new equipment should be purchased and ideas for new activities.

In the year we have introduced structure to the club, so that children and parents know what activities will be on offered on the different days.

Mondays – Circle Time, where the children are allowed to elaborate on what they have been up to over the weekend, which gives them a sense of in-dependence and builds confidence. Also on Monday is a Cooking Club where children can join in with the preparation of the snacks.

Tuesday – Art Day, allowing the children to express themselves creatively

Wednesday – Timbuktu Adventure Playground, this is a free play session

Thursday – Movie Night/Football, Children have the chance to relax and watch a children friendly movie or for those that want burn some energy, we have football available at the nearby pitch.

Friday – Games Day, indoor hockey, badminton, table football and table tennis in the main hall. For children that want to do other things the nursery space is open for them to free play.



All team members either have or are working towards a Level 3 NVQ with SENCO experience. Each team member is assigned to a position to bring out their strengths and engage the children in a variety of activities. Since the new manager, Richard Corbin, has taken over, we have seen the number of children jump up from 15 to over 30 per day. The feedback from the parents is that they have noticed an improvement within the club, especially the structure the children now have.

Holiday Play Scheme

**Monday to Friday 8:30am to 6pm (half terms 9 weeks during the year)
£20 per day (additional fees may apply for certain trips & outings)**

The Holiday Play Scheme is designed to support working families and runs for 9 weeks during out of school term times. We plan each half term holiday with the children while keeping in mind the limited budget for parents. The programme strongly supports personal social and emotional development first as it's critical that children master these basic skills before any other learning can take place. For children's transitions to secondary school every year we provide an end of term party; planned and organised by the children.

Activities are quite varied to include sports, arts and crafts, cultural holiday parties; however we try not to keep the children cooped up all day and weather permitting will go on trips out of the building. During the year these have included; Hampstead Heath Nature Walk, Kid Zone soft play adventure, cinema trips and a theatre trip as well as sports days/free play in some of the local parks.



Older People's Services

Lunch Group - Fridays 1pm

Golden Zumba—Fridays 11am

Arts & Crafts Group – Mondays 11am to 2 pm

Tranquil Health & Wellbeing Workshop – Once a month



We have continued to host the popular Weekenders lunch group on Fridays. It provides a healthy warm meal for Over 50's in a friendly & welcoming environment. It is a culturally diverse group that celebrates all religions with special events throughout the year.

The Weekenders also offer regular trips during the summer to a variety of places, which this year included a holiday to Hayling Island. The group also has informal links with other older persons groups in the area, extending access to a broader social network that comes together for special events.

The Monday Arts and Crafts group is also ever increasing in popularity. Led by Carol Myers-Nobbs, the group uses various techniques along a wide range of different projects including glassware decoration, children's games, card making and much more.

Local Tenants & Residents Associations

In our role as Community Hub for the Tollington Ward, we work with tenants and residents associations from the local housing estates to provide office facilities, hall loans and support. We host regular Ward Partnership Meetings for community groups and interested parties to liaise directly with the Council and other organisations within the Tollington Area. The meetings are a way for people and other organisations in the ward to get involved, meet their councillors and share their knowledge to help tackle local issues.

Stay & Play run a Zumbini programme on Thursday which introduces music, singing, dancing and Movement. This stimulates learning by contributing to the natural development of cognitive social, emotional and physical skills, this is where parent/child can spend quality time doing a fun activity.

We provide information packs to new parents/carers who consist of additional information regarding how the services run and what we provide and other local children groups in the area. Parents/Carers can also use our free toy library service (which is open three days a week) for all parents/carers to borrow a toy. This interaction helps to develop their children's learning in a fun and practical way.

The Early Years programme across Islington will be changing so it is more responsive to local needs and we will be part of a service that will be known as Bright Start.

We will be part of the Bright Starts East programme and will continue to maintain a successful relationship as this will be fundamental in supporting families that use the under 5's service.

After consulting with parents/child minders, we will be working to arrange the following workshops in the future:

- Workshops on Mental Health, Oral Hygiene;
- Emergency Paediatric First Aid;
- Parenting programmes on restful sleep;
- Healthy Eating – buying on a budget;
- Baby Massage;
- Yoga.

We also invite other organisations such as the Parent House who provides courses designed to get parents back in to work to come in and talk with our parents.

If you want to know more about our Stay & Play sessions, please

contact Beverley on 0207 263 1067 or email on

beverley@hanleycrouch.org.uk



Under 5's - Stay & Play/Toy Library

Tuesday, Wednesday, Thursday 10am to 12 noon
Free service for under 5's

Our Stay & Play is an Ofsted registered free service used by children, parents, carers, nannies and childminders. Over the past year the service has proven ever popular with users travelling from all around the borough to attend.

Hanley Crouch Stay & Play supports parents and carers to develop and promote their Children's learning and wellbeing which will help a smooth transition to Nursery or reception school. It is also a space to help/support parents/carers to meet other parents/carers for mutual support, advice and fun.

In the weekly planning throughout the year a number of diverse celebrations and additional talks/stalls are included:

- Under Fives Oral Hygiene
- Healthy Eating
- International Women's day
- Diwali
- Chinese New Year
- Black History Month
- Holocaust Memorial Day
- Seasonal Celebrations such as Easter/Christmas

This helps to reflect culture mix within the users of the service and in turn helps to promote value & respect of different cultures/customs. We also signpost our parents/carers to professional organisations or agencies that can assist with their queries. We have made a number of referrals to North Islington Family Support Workers regarding family issues, schools, nurseries, financial support, housing and mental health either for themselves or children.

On Thursdays the Stay & Play hosts a Zumbini class ran by Natalie Ansell. It costs £3 per session starting at 11am. It's a fun movement to music session that both children and adults get involved in!

