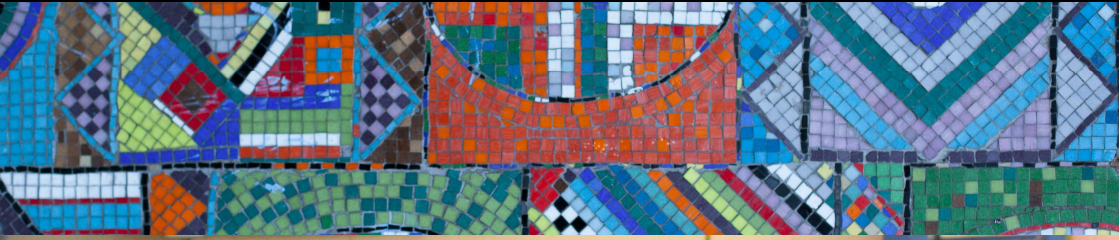


Hanley Crouch



Annual Report 2015/2016



Our Aim

We are a multi-purpose Community Association operating in the Tollington Ward, in North Islington, London. We are a multi-cultural organisation that celebrates diversity and inclusion.

The Laundry will:

Improve the lives of people in our local community and to promote community involvement and community cohesion through the delivery of services needed for children, young people and the elderly.

We provide services to the whole community irrespective of age, gender, race, disability or sexual orientation.

History

1972

The Association was set up by a group of local parents who needed somewhere for their children to play.

1986

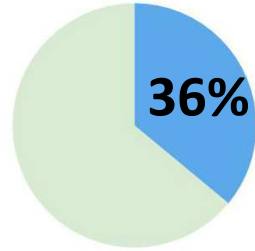
The start of a much loved community transport project, that culminated in the purchase of a fully accessible double-decker bus .

2016

44 years later and we continue to have a major influence for good in our community, providing a stable base in a rapidly changing environment

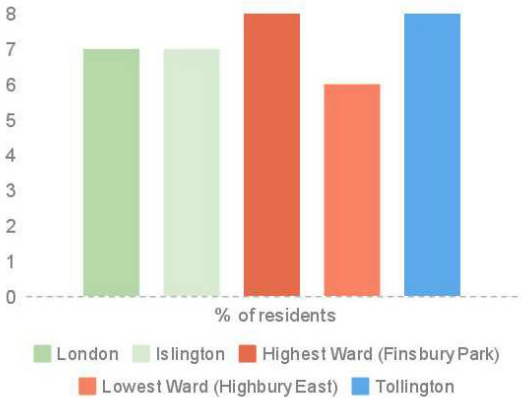
The Local Area

5th Most deprived area in London



42%
In social housing

Percentage of children in households claiming benefits whether or not in work



Tollington is ranked 3 out of 16 wards in Islington for the proportion of residents that are Unemployed.

2nd Worst Male life expectancy in Islington at just under 73 years (the England average is 79.2 years).

CENTRE MANAGER'S REPORT



It's been another year of ups and downs for Hanley Crouch and for the staff, trustees and volunteers both personally and professionally.

We have been successful in securing a further four years of core funding from Islington Council to become a "strategic neighbourhood partner" which will allow us to build on the service that we currently deliver.

Also we will aim to provide the following additional services over the next four years: Advice & Information service, Employment drop in, More children activities, Health & Wellbeing activities, Coffee Drop in, Community events, Therapy/Holistic sessions and Housing Advice.

The list is not exhaustive and there are lots of discussions taking place on what the "offer" will be for our neighbours in the Tollington ward and the surrounding area. We have some exciting plans for the future and will build on the services that we currently run so we can support our residents to lead productive and healthy lives.

In addition, we are part of a network of community centres known as Octopus that I chair and we have been successful in securing Lottery funding. This will allow us to develop a series of health and well being services over the next three years so we can address the health inequalities that exist across Islington, so watch this space for further news.

The centre would not exist without a steady stream of volunteers who have supported the centre in the fifteen years that I have been associated with Hanley Crouch. With funding severely reduced from both council and private funders, we have become more dependent on volunteers to support the centre to maintain the level of services that we offer and develop new projects. I feel it takes a special type of person to offer so much of their time without asking for a penny in return. I'd like to thank them all personally for their amazing work and dedication through out the year.

I hope you find our annual report and interesting read and provides' you with an insight into the services we deliver in Hanley Crouch. Please contact me if you have any further questions or queries and we look forward to seeing you next year in our new building!

Colin Adams MBE
Centre Manager

CHAIR'S REPORT



THE TIMES THEY ARE A-CHANGING

It's been another rollercoaster year at Hanley Crouch, with many highs and lows. The staff and volunteers, as always, have coped brilliantly and work tirelessly for the benefit of our users.

Thank you.

We have been watching with great interest the new centre construction and look forward to a brand new, purpose built centre for the benefit of our community, which will be completed in early 2017. We are grateful to Islington Council for turning this idea (dream) into a reality.

For Hanley Crouch it will be the end of a very significant era for the old Laundry Club from its humble beginnings in 1972. There have been a number of major achievements over the years. I remember when we proudly celebrated 25 years at the Laundry with a big party (I still have the T Shirt), and also Hanley Crouch purchasing the only fully accessible double decker bus in North London for use by the surrounding community groups and organisations. During these times we had summer barbeques and Christmas parties for the staff and users alike. We have celebrated Diwali, Easter, Black History, Christmas, births, weddings, funerals and all the achievements of our wider Laundry community.

Much has changed since then (particularly with all the cuts in funding and the changing political climate and attitude to the voluntary and community sector in general). Hanley Crouch has had to evolve with the times and the needs of our service users. We have seen some great new projects and also had to close some really valuable ones in order to remain sustainable and keep a strong presence and maintain a voice for the community which we serve.

We are now moving into a new and exciting era, a new building, new clients and new projects are on the horizon and despite the financial and social challenges this will bring, the future is still bright. Watch this space!

Sally Sturgeon
Chair of Trustees

Children's & Young People's Services

After School Club

Monday to Friday 3:15pm to 6:15pm (term time only)

£9 per session 4-12yrs



As an after school club we understand that after a long day at school children just want to be free to play and to socialise with their friends. We persevere to provide a safe and stimulating environment for children to play in, which allows them to enjoy meeting challenges, to learn from each other, to be involved in caring for each other; while providing a place where children feel safe to express their feelings.

We currently collect children from five local schools; St Gilda's Junior School, St Peter-in-chains infant school, Christ the King primary, Ashmount and Pooles Park primary school.

We also have introduced a children's council in which the children are allowed to voice their opinions on the events in and around Hanley Crouch; such as, what trips we should go on for holiday schemes, what new equipment should be purchased and ideas for new activities.

In the year we have introduced structure to the club, so that children and parents know what activities will be on offered on the different days.

Mondays – Circle Time, where the children are allowed to elaborate on what they have been up to over the weekend, which gives them a sense of independence and builds confidence. Also on Monday is a Cooking Club where children can join in with the preparation of the snacks.

Tuesday – Art Day, allowing the children to express themselves creatively

Wednesday – Timbuktu Adventure Playground, this is a free play session

Thursday – Movie Night/Football, Children have the chance to relax and watch a children friendly movie or for those that want burn some energy, we have football available at the nearby pitch.

Friday – Games Day, indoor hockey, badminton, table football and table tennis in the main hall. For children that want to do other things the nursery space is open for them to free play.

All team members either have or are working towards a Level 3 NVQ with SENCO experience. Each team member is assigned to a position to bring out their strengths and engage the children in a variety of activities. Since the new manager, Richard Corbin, has taken over, we have seen the number of children jump up from 15 to over 30 a day. The feedback from the parents is that they have noticed an improvement within the club, especially the structure the children now have.



Holiday Play Scheme

Monday to Friday 8:30am to 6pm (half terms 9 weeks during the year) £15 per day (additional fees may apply for certain trips & outings)

The Holiday Play Scheme is designed to support working families and runs for 9 weeks during out of school term times. We plan each half term holiday with the children while keeping in mind the limited budget for parents. The programme strongly supports personal social and emotional development first as it's critical that children master these basic skills before any other learning can take place. For children's transitions from to secondary school every year we provide an end of term party; planned and organised by the children.

Activities are quite varied to include sports, arts and crafts, cultural holiday parties; however we try not to keep the children cooped up all day and weather permitting will go on trips out of the building. During the year these have included; Hampstead Heath Nature Walk, Kid Zone soft play adventure, cinema trips and a theatre trip as well as sports days/free play in some of the local parks.

Under 5's - Stay & Play/Toy Library

Tuesday, Wednesday, Thursday 10am to 12 noon

Free service for under 5's



Our Stay & Play is an Ofsted registered free service used by children, parents, carers, nannies and childminders. Over the past year the service has proven ever popular with users travelling from all around the borough to attend.

We are extremely lucky to work in partnership with North Islington Nursery School & Children's Centre (NINS&CC) and hope to continue the successful relationship in the future. Their support has been fundamental in supporting families that use the under 5s service in providing Family Support Workers, Outreach Workers, Speech and Language Therapist, Oral Health Promoter, Health Visitors and health Promoters. The Toy Library also runs alongside the Stay and Play sessions for families to borrow books and toys at no cost to support their children's development and to save money.

On Thursdays the Stay & Play hosts a Zumbini class ran by Natalie Ansell. It costs £3 per session starting at 11am. It's a fun movement to music session that both children and adults get involved in!

Youth Services

The youth project (in partnership with Copenhagen Youth Club and the YMCA) were commissioned to deliver a youth provision outreach service across Islington. The purpose was to engage with young people and provide them with the information and support so they can access the many different activities across Islington as well as the 3 youth “hubs” which are the Platform, Rose Bowl and the Lift.

The project was very successful and they engaged with over 1000 young people across the borough and over 800 accessed key services such as housing, employment and careers advice.

In addition, the young people in the Tollington ward have produced a recipe book that they were looking to cook with at the new centre. Unfortunately the opening was delayed but the plan is to contact them once the date of the move has been finalised and get them involved in the delivery of the catering services.

IAMS Mentoring Support

The youth workers within Hanley Crouch also offered their services to support Islington Arts and Media School in mentoring a targeted group of students, who were on the fringes. The aim was to support them in improving their aspirations and improving their chances of attaining GCSE's, we are happy to say that all the students left with improved grades and were more confidently able to move onto the next stage of their lives.

Older People's Services

Lunch Group - Fridays 1pm

Golden Zumba—Fridays 11am

Arts & Crafts Group – Mondays 11am to 2 pm



We have continued to host the popular Weekenders lunch group on Fridays. It provides a healthy warm meal for Over 50's in a friendly & welcoming environment. It is a culturally diverse group that celebrates all religions with special events throughout the year.

The Weekenders also offer regular trips during the summer to a variety of places, which this year included a holiday to Hayling Island. The group also has informal links with other older persons groups in the area, extending access to a broader social network that comes together for special events.

The Monday Arts and Crafts group is also ever increasing in popularity. Led by Carol Myers-Nobbs, the group uses various techniques along a wide range of different projects including glassware decoration, children's games, card making and much more.

Local Tenants & Residents Associations

In our role as Community Hub for the Tollington Ward, we work with tenants and residents associations from the local housing estates to provide office facilities, hall loans and support. We host regular Ward Partnership Meetings for community groups and interested parties to liaise directly with the Council and other organisations within the Tollington Area. The meetings are a way for people and other organisations in the ward to get involved, meet their councillors and share their knowledge to help tackle local issues.

New Building

Construction is well underway on our brand new purpose built community centre at the old Ivy Hall site next to the Holly Park estate. The redevelopment will also include 23 new flats with a priority for local residents and is currently expected to be finished in early 2017. Once the new centre is finished we will be moving over there and our current building 'the Laundry' will make way for 8 new houses.

An impression of the new community centre and housing as viewed from the junction of Crouch Hill



We are all very excited and busy planning on ways to provide more services for the community and increasing our scope for community engagement from our new base of operations. We are still keen to encourage local people to get involved in the development of our services and suggestions of any activities or ideas that would be of benefit to the wider community in the new centre are welcomed. Please feel free to talk to the staff team about any ideas you may have.

Volunteering/Work Placements

As an organisation, without the support of our volunteers, we would not be able to provide the range of services that we currently deliver. In 2016 there were 7 volunteers offering an average total of 36 hours per week of unpaid time which, if valued at national minimum wage, demonstrates a total contribution of £12,576.

Hanley Crouch has a long tradition of working with volunteers and all the projects we currently run have volunteers working with them. They provide a vital service and many of our volunteers have gone onto full time employment within the project they have worked with or within similar settings. We also aim to provide work placement students/ volunteers a rewarding and fulfilling experience within our organisation which should equip them with the necessary skills, behaviours and attitudes to progress within their chosen field. However, I do want to stress that there are a number of different volunteering opportunities and we would meet prior to you starting to determine what you would like to get out of the opportunity. Please speak to any member of staff if you are interested in volunteering or email admin@hanleycrouch.org.uk.

Tollington Ward Community Event

We hold a community event every 6 months as part of the Ward Partnership arrangements and the last event was held on 3 October at Islington Arts and Media School. There were a number of activities such as face painting, healthy cooking workshops, bouncy castles and different information stalls which included Islington Learning Centre, More Life, Age UK and many more to help our users to know services and activities are available.

The purpose of the event was to consult with local residents on the “priorities” for the ward in the face of central government cuts. A large number of residents from all ages and ethnicity attended the event. Over 150 questionnaires were completed and early survey results show that affordable childcare, housing and more regular events such as this figure highly.

In Memory

Kasum Tailor volunteered with our elderly group known as the Weekenders for over 15 years. She would be here every Tuesday bringing in the food for the lunch club she cooked for every Friday. When she wasn't cooking, she was organising coach trips, holidays for the group or supporting all the other activities such as the many community events we arrange throughout the year.

Nothing was too much trouble and she would be the first at each event and many times, the last to leave which makes her untimely death in so hard to take.

It was unexpected and we know some of our members are still suffering and in mourning and miss her bright bubbly personality and her laugh.

She will be missed deeply.....



Finance Report

The financial performance of Hanley Crouch Community Association Ltd for the 2015/16 financial year is a surplus of £9,760. All fixed assets were fully expensed by the end of 2013/14 and there are no depreciation charges for the community centre in 2015/16.

The centre historically found difficulties with containing spend within its incoming annual resources. The centre has strived to provide the highest possible level of services to meet the needs of the local community of one of London's most impoverished and disadvantaged areas (Tollington Ward) against a backdrop of reducing Council and grant funding. This led to the centre accepting a free of interest loan from Islington Council of £55,000 in 2007/08.

The centre is now a much more financially robust organisation as demonstrated by the fact that the organisation fully repaid the last remaining balance of this loan (£7,173) during 2014/15.

The community centre has dramatically improved both its financial management at an operational level and financial oversight at a Board of Trustees level over recent years. These improvements have included:

- Annual budget accountability statements for each project prepared by Team Leaders and agreed by the Board of Trustees.
- Monthly forecasts prepared and presented to monthly Board of Trustees meetings, together with accounts receivable aged analysis reports to improve debt collection.
- Financial regulations have been reviewed and updated.
- Appointment of a chartered certified accountant to the Board of Trustees as Treasurer.

This improvement in internal controls and financial monitoring by the Board of Trustees has been recognised by the external auditors who reduced the audit of the accounts to low risk audits from 2011/12 onwards, following previous years of being considered a high risk audit.

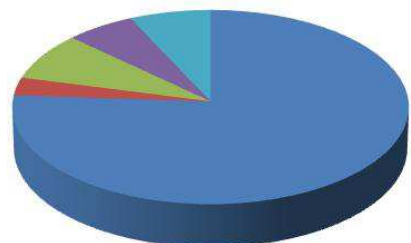
A Bannin, Treasurer Trustee.

INCOME



Local Authority (45%)
Trusts & Grants (17%)
Unrestricted income (34%)
Other Income (4%)

EXPENDITURE



Wages (76%)
Support (3%)
Project Costs (8%)
Premises Costs (6%)
Office/Management Costs (7%)

Donations

Over the past 40 years Hanley Crouch Community Association has provided services and projects to the community. We rely upon grants and donations from generous organisations and individuals to continue our work.

If you wish to make a donation or would like more information, please contact us by (t) 0207 263 1067, (e) admin@hanleycrouch.org.uk or alternatively come in to the centre and speak to a member of staff.

If you wish to make a donation by cheque, please make it out to 'Hanley Crouch Community Association Ltd' and post it to The Laundry, Sparsholt Road, London, N19 4EL

You can also donate online via PayPal on our website:

<http://www.hanleycrouch.org.uk>, there is also information on the site about other ways you can help.

Every penny you can give will help support our services and all the people that use our community centre.

Our Funders

We would like to thank our funders for their continuing support and confidence in our work. They are:

Awards for All
Breadsticks Foundation
City YMCA
First Give
LBI Children's Services
LBI Early Years Services
LBI Housing Needs & Strategy
LBI Integrated Services for Young People
LBI Regeneration
North Islington Nursery School
The Peoples Operator

Management & Staff

Management Committee Trustee Board

Sally Sturgeon - Chair
Priscilla Trench - Vice Chair
Allister Bannin - Treasurer
Doreen Henry - Secretary
Jeremy Corbyn MP - Trustee
Keith Edwards - Trustee
Afam Nwodo - Trustee
Rani Nwodo - Trustee
Councillor Jean-Roger Kaseki - Trustee
Yvonne Quinn - Trustee
Natalie Lewis - Trustee

Auditors

Simpson Wreford & Co.
Wellesley House
Duke of Wellington Avenue
Royal Arsenal
London SE18 6SS

Staff

Management & Administration

Colin Adams MBE - Centre Manager
Adam Parr - Admin/Finance

Building Maintenance

Edward Carnihan - Caretaker

Under 5's

Husna Begum - Project Manager
Maxine Lewin - Playworker
Jean Wilson - Playworker

After School Club/Holiday Play Scheme

Richard Corbin - Project Manager
Fiona Winter - Deputy Manager
Wendy Turner - Playworker
Nazish Iqbal - Playworker

Staff who have left

A big thank you to all the following and the best of luck in the future:

Martins Agufana
Howard Brown
Chantel Conway
Emma Corbett
Jonathan Hughes
Francina Michael
Darren Ogbemor
Juliette Manning

Hanley Crouch Community Association

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Charity No, 288337
Company No. 1771608



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