

Hanley Crouch Community Centre Association
 The Laundry, 19 Sparsholt Road
 London N19 4EL
 (t) 0207 263 1067
 (e) admin@hanleycrouch.org.uk

Charity No. 288337
 Company No 1771608

www.hanleycrouch.org.uk

Facebook.com/hanleycrouch

@HanleyCrouch

Staff

Management Committee

Sally Sturgeon	Chair
Priscilla Trench	Vice Chair
Allister Bannin	Treasurer
Doreen Henry	Secretary
Jeremy Corbyn MP	Trustee
Keith Edwards	Trustee
Afam Nwodo	Trustee
Councillor Jean-Roger Kaseki	Trustee
Meera McTernan	Trustee
Yvonne Quinn	Trustee
Natalie Lewis	Trustee

Auditors

Simpson Wreford & Co.
 Wellesley House
 Duke of Wellington Avenue
 Royal Arsenal
 London SE18 6SS

Management & Administration

Colin Adams MBE	Centre Manager
Adam Parr	Admin/Finance

Building Maintenance

Edward Carnihan	Caretaker
Anthony Onochie	Cleaner



Youth Club

Abraham Tsegaye	Project Manager
Roslyn Quiadoo	Deputy Manager
Jonathan Hughes	Youth worker

Under 5's

Chantel Conway	Project Manager
Husna Begum	Playworker
Francina Michael	Playworker
Daniella Tyler	Playworker

After School Club/Holiday Play Scheme

Chantel Conway	Project Manager
Darren Ogbobor	Deputy Manager
Emma Corbett	Playworker
Husna Begum	Playworker
Richard Corbin	Playworker
Fiona Winters	Playworker

Volunteers

Kasum Taylor, Carol Myers-Nobbs, Suad Younan, Caroline Healy, Howard Brown, Benjamin Harrison & Maxine Lewin

Staff who have left

A big thank you to all the following and the best of luck in the future:

Kelly Douglas
 David Ogbeide
 Elena Jenkins
 Rita Roy
 Elizabeth Isiorho



HANLEY CROUCH COMMUNITY ASSOCIATION



Annual report
 2013/2014



Contents

Brief History & Aims of the Organisation	3
The Local Area	4
Centre Manager's Report	6
Chair's Report	7
Childrens Services	8
Young Peoples Services	9
Supporting Communities	10
Volunteering/Work Placement	12
Finance	14



History

We are a multi-purpose Community Association operating in Tollington Ward, in North Islington, in London. Our Association was set up originally in 1972 by a group of local parents who needed somewhere for their children to play. We are a multi-cultural organisation that celebrates diversity and inclusion.

We aim to provide services to the whole community irrespective of age, gender, race, disability or sexual orientation. All are welcome to our centre, known locally as "The Laundry".

Over the last forty years we have had and will continue to have a major influence for the good in our community, providing a stable base in a rapidly changing environment.

From 2009 onward Hanley Crouch Community Association decided to informally rename ourselves "The Laundry".

Our Aim

The Laundry will:

Improve the lives of people in our local community and to promote community involvement and community cohesion through the delivery of services needed for children, young people and the elderly.

The Local Area

The 2011 Census gives the population of Tollington Ward as 13,550 (6% of Islington total) with an age structure the same as that of the whole borough, giving the largest group as being aged 30–44, both male and female. 44% of the population are White followed by 18% Black or Black British and 39% Christian, followed by 31% no religion and 9% Muslim.

To the surprise of many, the London borough of Islington is the 14th most deprived area in England and the 5th most deprived in London. The Tollington Ward (which Hanley Crouch serves) is the 5th most deprived of Islington's 16 wards. *Tollington scores particularly badly in Islington as the 2nd worst ward for employment and health.

In the Area Children and Young Peoples Profile, 2010, Tollington ward was coupled with Finsbury Park and Hillrise which was shown to have the highest percentage of children in households claiming benefits whether or not in work, 36%.

**English Indices of Deprivation, 2010.*

Other significant statistics showed Tollington Ward had;

- The highest number of primary school pupils for whom English is an additional language, 55%. It is the same percentage for secondary school pupils.
- Second Worst male life expectancy in Islington, just under 73 years (English average was 79.2);
- 42% in social housing
- Ranked 3rd in Islington for proportion of unemployed residents, and 1st for residents not working due to long term sickness or disability.

Overall on so many categories of deprivation Tollington Ward scores highly for benefit claimants, low life expectancy, children speaking English as an additional language, claiming free school meals and residents in social housing. Deprivation exists throughout Tollington Ward not just in isolated pockets.



Centre Managers Report

We have continued to develop, grow and evolve as an organisation and are still concentrating on making sure that we are sustainable in this current climate of reduced funding and greater demands on our services – we have had an increase in attendance of all our users which is very pleasing.

Following feedback from our community event at Islington Arts and Media School in March and from our services, we have identified new services that we need to run to meet the needs of our local residents in the Tollington ward which as you will see under “The Local Area” figures very highly in terms of deprivation and well being.

Firstly, Islington Law Centre have been successful in securing funding to train local residents to become “Welfare First Aiders” and we as part of the Octopus Community Network have been asked to be a strategic partner. Residents will be trained to provide advice and guidance on the new welfare benefit programme which was launched in April – delivering initial advice and assistance with filling online forms. Hanley Crouch and the 11 other community hubs will aim to train over 1000 residents and over 100 community groups over the next year.

As 80% of all the new forms are online and with 30% of residents not having access to the internet, we have also been in touch with the council who have kindly paid for IT equipment so that local residents can now come into the centre and access the internet. For those that don't know how to use the internet, the Council's Resident Engagement team have offered IT mentoring training for volunteers who can train residents on a one to one basis or as a group. The future focus for the centre will be clearly securing further funding and developing more partnership working. As the chair of the community hubs network, we will be developing our 4 key themes which are:

- 1) **Employment** – increase the number of services directly supporting residents into employment;
- 2) **Volunteering** – increasing the numbers of volunteers in each centre and community groups – we will be working closely with the local children centres to support parents who wish to get back into employment;
- 3) **Older People's network** – we want to make sure there is an effective network exists across Islington and their views/opinions are valued and listened to;

- 4) **Supporting Community Groups** – we have Congolese/Eritrean Somali groups that use the centre and we need to develop these relationship further so they are better supported. In addition, we have sat on the “Festival for All” steering group for the past two years and will be arranging the “Welfare/Employment” Zone.

Finally, I would like to say a big thank you to all our staff, volunteers, trustees and everyone associated with Hanley Crouch. They have worked incredibly hard this year under ever increasing challenges and the feedback we get from our children, parents, young people and elderly give testament to the excellent work they do each and every day.

However, a special mention should be given to Adam who is quite simply the foundation of organisation and does such a wide range of jobs it couldn't be captured in a job description....

Thank you for all your hard work, patience and humour.....

Colin Adams MBE
Centre Manager

Chairs Report

Well it's been another great year at the Laundry!

We continue to grow and develop, and are determined to continue to provide sustainable and worthwhile projects and activities for our community.

We have been fortunate to be involved from the outset in the great new building project funded by Islington Council. A brand new purpose built community centre will be erected on the site of Ivy Hall on the Crouch Hill Estate, the first new community centre in the Tollington Ward. This plan also includes new housing for 28 families in the area.

When this is complete (in the Spring of 2016) Hanley Crouch will move onto the site, where we plan to expand the Centre's footfall and welcome the wider community through our doors.

It would not be right for me to continue without thanking our Ward Councillors and the officers at Islington Council for all the hard work put in thus far to get this project off the ground.

I would also like to thank our dedicated staff team for everything they do over and above their substantive roles to keep Hanley Crouch firmly on the map. Our reputation (thanks

to the Team) for quality service delivery is second to none!

I would also like to thank our Trustee team and all our Volunteers and most of all the Service Users who have helped us make it through another year.

Finally I would like to thank all our funders whose generosity allows us to continue our work, with a big thank you to the Breadsticks Foundation who have supported our After School Club for the last 4 years.

Sally Sturgeon
Chair of Trustees



Childrens & Young People's Sevices

Hanley Crouch is proud to offer the following services for children and their parents/guardians. The projects are all Ofsted registered and aim to provide fun and education experiences for children in a safe and secure environment. They provide vital services to local residents and offer greater flexibility to parents working hours at an affordable rate.

After School Club

Monday to Friday 3:15pm to 6:15pm (term time only)
School pick up from St Gilda's Junior School, St Peter-in-chains infant school, Stroud Green and Pooles Park primary schools.
£9 per session 4-12yrs

The After School Club offers planned on-site and off-site activities to enable young children to explore and learn in a safe and controlled environment. It is an inclusive practice which means that it works with all children including special education needs and disabled children. The curriculum supports the learning of key life skills in a fun setting – encouraging the development of self-confidence, self esteem and awareness through participation.

During this year the number attending has increased to an average 27 per day and continues to increase. The project has introduced a development book for every child to help them chart their learning and progress against aims they set themselves. A homework club assists the children with their school work and gives them the opportunity to use a computer to research for their work.

Over the past year the children have engaged in numerous activities such as cooking, crafts, arts, team games, sports and much more.

Holiday Play Scheme

Monday to Friday 8:30am to 6pm (half terms and 4 weeks in summer) £15 per day (additional fees may apply for certain trips & outings)

During half terms and summer break the Holiday Play Scheme offers an extended hours' service for working parents providing affordable childcare. The service offers lots of different stimulating & educational activities (such as team games and arts & crafts) to help build personal, social and emotional development skills. There are day trips throughout the play schemes that aim to provide experiences for the children that might not be able to access them otherwise; for example during the year they visited the London Dungeons, Centre of the Cell, The Bank of England & London Transport Museum.

Under 5's Stay & Play/Toy Library

Tuesday, Wednesday, Thursday 10am to 12 noon
Free service for under 5's

Our Stay & Play is an Ofsted registered free service used by children, parents, carers, nannies and childminders. Over the past year the service has proven ever popular with users travelling from all around

the borough and even further. We aim to provide a warm and friendly environment for children to play and develop their social and cognitive skills via a range of stimulating toys and sensory areas. During the year we have added to and updated our book corner, soft play and toy library and have seen an increase in attendance as a result. The Tuesday and Thursday sessions run in partnership with North Islington Nursery School.

We have also started a young parent's session on Fridays that has offered various activities and advice sessions such as baby massage, healthy dietary advice and much more.

We would like to thank North Islington Nursery School for all their support during the year as well as all the users that help make this service special. In particular Yvonne Francis and Samiksha Bali.

Future First

This financial year Hanley Crouch decided to facilitate a programme called Future First, as a response to the previous anti social behaviour and gang tensions in the local community.



The Future First Project is an early intervention project developed by The Hanley Crouch Community Association and Choices London. The Project worked with young people between the ages of 9-12, that were at risk of anti social behaviour and joining gangs. The aim of the project is to support young people in building a positive future for themselves. These 'targeted' young people live in the locality of Elthorne Estate (Choices) and Crouch Hall Court Estate (Hanley Crouch). The objective to bring together these two groups of young people intended to break down the barriers between estates and further support their life skills.

By working closely with these young people once a week for 8 months, we were able to deliver a variety of workshops. Also having the Safer Neighbourhood Team onboard enabled co-productivity, creating lasting and sustainable relationships with young people in the Community.

As a result of the project, the young people from Elthorne regularly play football with the young people in Crouch Hall Estate and have improved the relationships with both communities and support services. Both Choices London and Hanley Crouch continue to work with all the young people and continue to encourage and support their development.

Supporting Communities

Youth Club

Tuesday - 7 to 9pm (Free)
Friday - Linkup (at Platform)

The Hanley Crouch Youth Club is a place where young people can relax, engage with others and participate in a portfolio of activities ranging from team activities, sports, creative activities such as music, poetry, art and structured projects. Our projects and activities are tailored and based on the needs of the local community, which shape the services priorities and objectives. We run our youth club for young people between the ages of 13-19 on Tuesday and Fridays at Platform Youth Hub.

We were also supported by Islington Housing who funded the youth provision to host a half term holiday scheme. This provided the young people with the opportunity to plan their own holiday scheme. They planned trips to an ice skating rink and cinema, as well as cooking workshops and enterprise workshops. Young people developed their planning skills, budgeting skills, and the confidence to liaise with businesses as well as a variety of other life skills.

Youth forum

Hanley Crouch put together its first youth forum, which not only co produce Hanley Crouch's youth

service, but also kick started the Tollington offer, which is a new partnership service run by Hanley Crouch and Platform and coproduced by the Tollington Youth Steering Group. This service has been funded by LBI and aims to give the young people, in the Tollington ward, the autonomy to work together, with the support of both services, to produce a series of projects and activities for the community to engage in. The youth steering group have thus far planned the service and engaged in a variety of outreach sessions, with the intention of making this a universal offer and mobilising its operation. The rest of this financial year has been dedicated to developing the service in order for it to run in its full capacity next year.

lam's mentoring support

The youth workers within Hanley Crouch also offered their services to support Islington Arts and Media school in mentoring a targeted group of students, who were on the fringes. The aim of the mentoring sessions were to support them in improving their aspirations and improving their chances of attaining GCSEs. We are happy to say that all the students left with improved grades and were confidently able to move onto the next stage of their lives.

Older People's Services

Lunch Group - Fridays 1pm
ICT Class – Fridays 2pm
Arts & Crafts Group – Mondays 11am to 2 pm

We have continued to host the popular Weekenders lunch group on Fridays. It provides a healthy warm meal for over 50's in a friendly & welcoming environment. It is a culturally diverse group that celebrates all religions with special events throughout the year. As a testament to their work Head Chef & chief organiser Kasum Taylor won the Voluntary Action Islington - Older Volunteer of the year award for all her hard work and dedication.

The Weekenders also offer regular day trips during the summer to a variety of places, which this year included visits to Cambridge and Great Yarmouth. The group also has informal links with other older persons groups in the area, extending access to a broader social network that comes together for special events.

An ICT class runs on Fridays after the lunch, and helps older people surf the web and send emails. Alternatively those that are comfortable using computers and laptops; can feel free to come along and enjoy our Wi-Fi for free.

We can also offer one-to-one ICT support upon appointment.

The Monday Arts and Crafts group has grown popularity during the year. Led by Carol Myers-Nobbs, the group uses various techniques along a wide range of different projects including glassware decoration, children's games, card making and much more.

Local Tenants & Residents Associations

In our role as Community Hub for the Tollington Ward, we work with tenants and residents association from the local housing estates to provide office facilities, hall loans and support. We run regular Ward Partnership Meetings for community groups and interested parties to liaise directly with the Council and other organisations within the Tollington Area. The meetings are away for people and other organisations in the ward to get involved, meet their councillors and share their knowledge to help tackle local issues.

Community Library

Unfortunately this year was the last that the community library service was on offer. Despite being very popular amongst local residents funding cuts have meant that the library has had to close after 9 years of service. We would like to thank Donna, Fiona & everyone else involved with Islington's Library service for their tremendous work over the years.

However we are pleased to announce in its place a free Book Swap service!

Located in our reception area, we encourage people to take a book that they find interesting and once finished, bring it back and swap it for another. It's really that simple! There are lots on offer and due to the rotation of books in and out there are rarely the same books on second visit, so please come along and get reading!



Volunteering/Work Placements

As an organisation, without the support of our volunteers, we would not be able to provide the range of services that we currently deliver. We also provide work placements for students studying social work, community or youth work qualifications.

Hanley Crouch has a long tradition of working with volunteers and all the projects we currently run have volunteers working with them. They provide a vital service and many of our volunteers have gone onto full time employment within the project they have worked with or within similar settings. We also aim to provide work placement students/ volunteers a rewarding and fulfilling experience within our organisation which should equip them with the necessary skills, behaviours and attitudes to progress within their chosen field. However, I do want to stress that there are a number of different volunteering opportunities and we would meet prior to you starting to determine what you would like to get out of the opportunity. Please speak to any member of staff if you are interested in volunteering or email admin@hanleycrouch.org.uk



New Building

As part of the Council's redevelopment plans for the area, we will be moving to a brand new purpose built community centre at the Ivy Hall site. The redevelopment will also include 23 new flats with a priority for local residents and is expected to be ready in July 2016. During the redevelopment there will also be training and job opportunities in construction for local residents.

Once the new centre is finished we will be moving over there and our current building "the Laundry" will be knocked down to make way for 8 new houses. While it will be sad to see our home for over 40 years demolished, the new centre will allow us to provide more services for the community and will increase our scope for community engagement.

It's a very exciting time as we prepare for the move and we hope the new building will be a space that people will enjoy. We are keen as always to encourage local people to get involved in the development of our services and suggest any activities they feel would be of benefit to the wider community in the new centre, so please pop in and talk to any of the staff team.

Finance

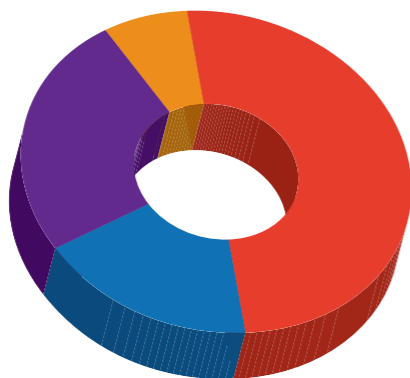
The financial performance of Hanley Crouch Community Association Ltd for the 2013/14 financial year is a surplus of £3,327. This included depreciation charges of £5,411 relating to leasehold improvements. All fixed assets are now fully expensed and there will be no depreciation charge for the community centre in 2014/15.

The centre historically found difficulties with containing spend within its incoming annual resources. The centre has strived to provide the highest possible level of services to meet the needs of the local community of one of London's most impoverished and disadvantaged areas (Tollington Ward) against a backdrop of reducing Council and grant funding. This led to the centre accepting a loan from Islington Council of £55,000 in 2007/08.

The centre is now a much more financially robust organisation as demonstrated by the fact that the organisation only has loan debt of £7,173 as at April 2014 and this free of interest loan will be fully repaid by March 2015. The community centre has dramatically improved both its financial management at an operational level and financial oversight at a Board of Trustees level over recent years. These improvements have included:

- Annual budget accountability statements for each project prepared by Team Leaders and agreed by the Board of Trustees.
- Monthly forecasts prepared and presented to monthly Board of Trustees meetings, together with accounts receivable aged analysis reports to improve debt collection.
- Financial regulations have been reviewed and updated.

Income

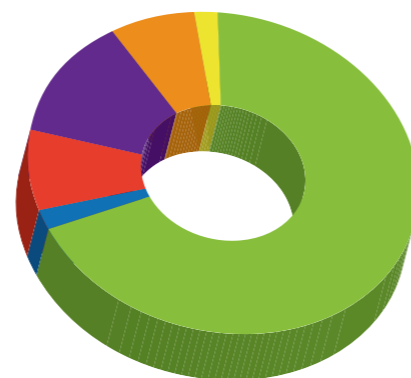


- Local Authority (50%)
- Trusts & Grants (18%)
- Unrestricted Income (25%)
- Other (7%)

- Appointment of a chartered certified accountant to the Board of Trustees as Treasurer.

This improvement in internal controls and financial monitoring by the Board of Trustees has been recognised by the external auditors who reduced the audit of the accounts to low risk audits from 2011/12 onwards, following previous years of being considered a high risk audit.

Expenditure



- Depreciation (2%)
- Wages (68%)
- Support Staff (2%)
- Project Costs (8%)
- Premises Costs (13%)
- Office/Management (7%)

Funders

We would like to thank our funders for their continuing support and confidence in our work. They are:

Austin & Hope Pilkington Trust
 Breadsticks Foundation
 Family Mosaic
 Jack Petchey Foundation
 LBI Children's Services
 LBI Early Years Services
 LBI Housing Means & Strategy
 LBI Integrated Services for Young People
 LBI Magpi
 LBI Regeneration
 North Islington Nursery School
 The BIG Alliance
 The Big Lottery Fund
 The Peoples Operator

Donations

Over the past 40 years Hanley Crouch Community Association has provided services and projects to the community. We rely upon grants and donations from generous organisations and individuals to continue our work.

If you wish to make a donations or would like more information, please contact us by
 (t) 0207 263 1067,
 (e) admin@hanleycrouch.org.uk or
 alternatively come in to the centre and speak to a member of staff.



If you wish to make a donation by cheque, please send it to 'Hanley Crouch Community Association Ltd' addressed to The Laundry, Sparsholt Road, London, N19 4EL

Every penny you can give will help support our services and all the people that use our community centre.