

**HANLEY
CROUCH
COMMUNITY
ASSOCIATION**

**HANLEY
CROUCH
COMMUNITY
ASSOCIATION
KNOWN
AS THE
“LAUNDRY”**

**ANNUAL
REPORT
2010/2011**

OUR

**THE LAUNDRY WILL:
IMPROVE THE LIVES OF
PEOPLE IN OUR LOCAL
COMMUNITY AND TO PROMOTE
COMMUNITY INVOLVEMENT
AND COMMUNITY COHESION
THROUGH THE DELIVERY
OF SERVICES NEEDED FOR
CHILDREN, YOUNG PEOPLE
AND THE ELDERLY.**

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COMPANY INFORMATION

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1771608 (ENGLAND & WALES)
CHARITY NUMBER
288337

BRIEF HISTORY & AIMS OF THE LAUNDRY



WE ARE A MULTI-PURPOSE COMMUNITY ASSOCIATION OPERATING IN TOLLINGTON WARD, IN NORTH ISLINGTON, IN LONDON. OUR ASSOCIATION WAS SET UP ORIGINALLY IN 1972 BY A GROUP OF LOCAL PARENTS WHO NEEDED SOMEWHERE FOR THEIR CHILDREN TO PLAY. WE ARE A MULTI-CULTURAL ORGANISATION THAT CELEBRATES DIVERSITY AND INCLUSION.

We aim to provide services to the whole community irrespective of age, gender, race disability or sexual orientation. All are welcome to our centre, known locally as "The Laundry".

Over the last thirty nine years we have had and will continue to have a major influence for the good in our community, providing a stable base in a rapidly changing environment.

From 2009 onward Hanley Crouch Community Association decided to informally rename ourselves "The Laundry".

OUR AIM

The Laundry will: Improve the lives of people in our local community and to promote community involvement and community cohesion through the delivery of services needed for children, young people and the elderly.

SPECIFIC AIMS

The Charity Commission's guidance on Public Benefit (section 4 of the 2006 Act) has been considered when applying the objectives of the Charity.

The Laundry will:

- Increase the involvement of local people in their community;
- Assist newcomers to feel part of the community;
- Reduce barriers caused by class, race, ethnicity, age and/or disability;
- Reduce social isolation and raise self esteem;
- Assist people to make informed choices through access to advice, information and support;
- Empower people to make their views known to the people and organisations who affect their lives;
- Improve health and well being;
- Improve life chances through access to education, training and work;

THE ORGANISATION

Hanley Crouch is a charity, constituted as a company limited by guarantee and not having a share capital, and as such the members of the committee of management are both Trustees of the charity and Directors of the company. It is governed by its Memorandum and Articles of Association. One third of the members are subject to re-election each year. No management committee member has any beneficial interest in any contract with the Association. Management committee members guarantee to contribute an amount not exceeding £1 to the assets of the charity in the event of winding up. Management committee members are members of the charity but this entitles them only to voting rights.

The Committee of Management has been steadily strengthened over the last year and is now a mix of people who are close to the users and those who bring professional experience from other fields and those who do both. Members are co-opted during the year and then formally elected to the Board at the annual general meeting. New Trustees complete an application form and equal opportunities monitoring form and are then interviewed by two Trustees. New Trustees are provided with copies of previous annual reports, audited accounts, committee minutes, and bullet points from the Charity Commission on responsibilities of trustees, and a current staff structure. They are also supported by a named Trustee during their induction. The committee meets on a regular basis to discuss operational matters and to formulate policy. The committee of management determines the general policy of charitable company and delegates it to the centre manager.

The members who served during the year were:

S Sturgeon	K Edwards
L Cristie	Cllr R Watts
J Corbyn MP	P Trench
D Henry	A Nwodo

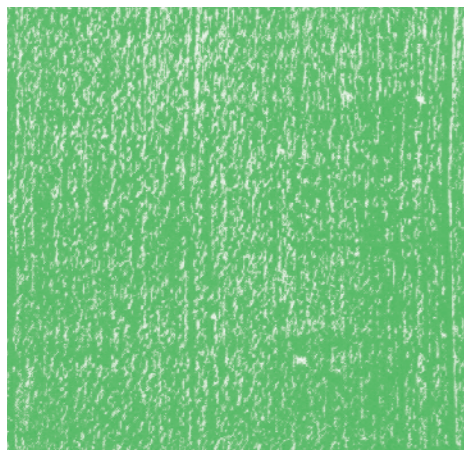
The day to day management is carried out by Colin Adams, who is responsible to the Trustees.

FINANCIAL RESULTS

Principal sources of funding during this period were from London Borough of Islington supporting the core running costs of the centre, Henry Smith ensuring continued activities supporting vulnerable older people in the community, Children In Need and City Bridge Trust who have enabled us to work with a range of children and young people in line with the aims and objectives of the organisation.



CHILDREN FROM OUR LOCAL ESTATE LIVE IN ONE OF THE 10% MOST FINANCIALLY DEPRIVED AREAS IN THE UK (INDEX OF MULTIPLE DEPRIVATIONS). ISLINGTON HAS THE HIGHEST LEVELS OF DRUG MISUSE AND MENTAL ILLNESS IN LONDON AND THE HIGHEST RATES OF SUICIDE AMONGST YOUNG MEN IN ENGLAND. GROWING UP AS A CHILD IN THIS ENVIRONMENT PRESENTS DANGERS AND DIFFICULTIES. CHILDREN FROM THE ESTATE DO NOT HAVE GARDENS. WHERE CAN THEY PLAY?



TEAM ACTIVE

Team Active is Hanley Crouch Community Association's (HCCA) Project for local children aged 5-12 years old. We run a diverse and inclusive After School Club (ASC) and a Holiday Play Scheme (HPS) where children from various backgrounds, with and without disabilities play alongside each other.

Our work is underpinned by 'The Playwork Principles', which are based on the recognition that children and young people's capacity for positive development will be enhanced if given access to the broadest range of environments and play opportunities. We also work within the Early Years Foundation Stage (EYFS) requirements, ensuring children 5-8 years olds are supported in reaching their full potential within the group.

Our staff team of 4/5 workers provide play activities for up to 20 children daily in the Afterschool Club and on average 36 children in the Holiday Play Scheme. Children have opportunities to complete their homework on computers, indoor and outdoor activities, team games, dance, cooking and child initiated discussion groups. Snack-time is an opportunity for us to promote healthy eating. Food is prepared with the children, it is treated as an occasion for children and staff to sit down, as a group to engage and interact. Everybody really enjoys these sessions, and children learn vital social skills that not only reinforce what they are learning at school, but also gives them information they may not otherwise get to make healthy choices.

During term times we collect children from two local schools at 3.15pm and provide a safe and varied play space until 6.15pm. Children also arrive independently and some are brought to HCCA by parents and carers. We have introduced a number of changes one of them being the fortnight visits to

Hornsey Library. The children have enjoyed borrowing books, using the computers, and meeting other school friends who do not attend the ASC. We will continue to work with parents on supporting children's needs and are always looking to provide additional activities if there is a need.

Our Holiday Play Schemes run for 8 weeks throughout the year, every day from 8.30am to 6.00pm. Here we offer the children a varied educational and practical experience. This year we visited the Cell Centre, The Bank of England, The Ragged School, and Science Museum, Wild Life project, Adventure Play Grounds, Islington Play Day Celebration and other local Islington outdoor events. Our daily trips also take us to parks throughout London where children can express themselves and develop through all types of play.

This year we have 153 children on our register. We have 7 children with disabilities registered for whom we provide play opportunities with a broad range of disabilities including Autism, Rheumatoid Arthritis, Specific Learning difficulties and Cerebral Palsy. Unfortunately due to a cut in funding, we no longer have the resource for a Special Needs Co-ordinator.

However, we have allocated the role of Special Needs Key Worker who is within the Team Active and an Early Years Key Worker who will work together to assist individual children's abilities and talents.

Our planned outcomes for 2010 and 2011 were:

- Children will broaden their horizons
- Children will develop supportive peer relationships
- Children will learn to accept and understand disability, and to celebrate the diversity of their community.
- Children with disabilities will feel more confident about engaging in activities with their peers
- Children will understand the importance of healthy eating and physical exercise in developing their health and well being.
- Children will develop new skills and gain self confidence

We have managed to meet all of these outcomes; we measure our success through games with children, questionnaires for children and families, portfolios of children's work and play observations by play workers.

Overall, I have taken over a well established project with an optimistic future. An immense amount of work has gone into creating an environment that local children and young people enjoy immensely. The future of the project is focused on raising our profile and standards by having positive links with the local neighbourhood. At Team Active, we will continue to create positive relationships with other community organisations similar to Hanley Crouch and developing our practice through training and getting to know our community and linking what we provide with what the local people want.

CHILDREN'S SERVICES ANNUAL REVIEW

STAY & PLAY

Stay and Play is a fun, free drop-in project for all children aged 0 - 5 years and, their families. We run 2 hour sessions on Tuesdays, Wednesdays, and Thursdays between 10.00am and 12.00pm for up to 30 children. During the half term holidays we offer 16 places due to the limited space. We have 177 parents/ carers registered, and 10 of these are fathers. Due to its popularity, this year the number of children reached 30. Mum C. Milward aged 24, finds the service "An invaluable resource for the local community. We have been coming since my daughter was just a few months old and she still loves coming. She is two now."

Parents and carers from the local area are welcomed into a friendly, sociable environment where children are offered play opportunities which are planned and delivered by qualified under 5's workers using the Early Years Foundation Stages (EYFS) as a bench mark. Jay 31, one of the mums has been coming to Hanley Crouch 'Stay & Play' since her daughter was a baby. She describes the time in the centre as "an important part of Mia's development, play, learning and growth." The activities include sand play, painting, puzzles and very popular singing sessions. The children are provided with healthy snacks at the end of each session.

We run this popular and vital service in partnership with North Islington Nursery School and Children's Centre (NINS&CC), who provide a qualified under 5's worker and organise visits from partner services such as health workers including Speech Therapists, Nurses and Father Workers, Family Support Workers, Workforce Workers and Bilingual Workers. This year we have also forged links with Mental Health Project, Trainee Nurses, and Health Visitors from the Hornsey Primary Care Trust; all with the aim to empower positive life changes for children, parents and carers.

We are extremely proud of the number of fathers who attend the sessions as childcare activities tend to be dominated by female carers. Our drop-in has grown from 1 to 7 fathers attending at least once a week. Fathers attending the sessions have a very positive impact by providing different perspectives. M. Bolton, one of the fathers describes our centre as "A wonderful atmosphere with a friendly environment for both mums and dads enjoying and swapping notes on the challenges ahead."

We look forward to welcoming more parents who are not currently engaging

"A WONDERFUL ATMOSPHERE WITH A FRIENDLY ENVIRONMENT FOR BOTH MUMS AND DADS ENJOYING AND SWAPPING NOTES ON THE CHALLENGES AHEAD!"

with the centre by putting in place plans to raise awareness of the group and to improve relations with the local community.

We continue to share our nursery space with Palace for All, which is an organisation, that provides play and support for children with special needs. Palace for All, has presented many benefits, as we have been able to work in partnership with them providing reciprocal support, particularly when there has been a need for cover staff. This has also been extended by parents who have taken the advantage of benefiting by jointly using both services.

S. Cashly, C. Sardan, The. Harley, et al, a group of grandparents and child minders said; "The kids get the sixth outcome which is: creativity, Knowledge, understanding of the world etc. This is a good place to come and meet other children of different cultures. The staff are very friendly and also the Tuesday Library is a very good idea. The playgroup also promotes healthy eating. A good place for networking with parents and child minders. The centre promotes and celebrates different cultures e.g. Chinese New Year, and Diwali. Children are taught to respect each other and others' space. The singing at the end of the session helps the children to bond."

We are proud to boast that we have been able to support a local parent who volunteers at the centre, to achieve her



level 2 Child Care qualification. She is now working towards gaining her level 3 childcare qualification. She has been with us for nearly two years and has really become a pivotal part of the organisation.

TOY LIBRARY

Families can borrow a wide variety of quality toys from our Toy Library, which runs alongside our Stay and Play sessions on Tuesdays, Wednesdays and Thursdays, from 10.00am to 12.00noon.

All of our toys promote development in the under 5's age group. Young mum D. Tyler 21, says: "The toy and singing time are great, and Toy Library is fantastic. I am very happy to be signed up and grateful to all the staff and the centre: We use The Early Years Foundation Stage as a guideline in the planning and ordering of the equipment we lend to families. We provide toys that support development in physicality, problem solving, language and literacy, understanding of the world and children's social and emotional learning. Both Team Active and Stay and Play are registered with OFSTED who are a regulating board for education services.

NURTURING PARENTS' GROUP/ MUM 2 MUM

The volunteer-run Mum2Mum parenting support group has been holding monthly meetings in the stay and play room since September 2010. We provide friendly and non-judgemental peer support for parents with babies and children ages 0 - 5 years, especially on topics like breastfeeding, sleeping, and toddler behaviour. There is always a trained breastfeeding peer supporter present. Parents have a chance to chat to other parents and get vital help and support that they may not otherwise have had the opportunity to access. As parenting is such a complex and vital role, it is crucial that we help our parents become the best they can be by giving them the right forum to allow that to happen.

"We are delighted to be able to use such a child-friendly space - it means the mums (and occasionally dads) can talk freely while the children are absorbed in playing" Frances Forsyth, Mum2Mum Group Co-ordinator.

YOUTH SERVICES ANNUAL REVIEW

IN TOUCH PROJECT

The 'In Touch' Project aims to improve the prospects of young people between the ages of 13 and 19, who are not accessing employment, education or training (NEETs). Over two days a week during term time, we work to discover the causes of the young people's difficulties and obstacles to learning then use the conclusions to decide the most effective solution/s for each individual young person.

We provide a secure and caring environment with clear boundaries, in which trust is nurtured, and the young people are supported in reflecting on their difficulties such as substance misuse, relationships and sexual health. They are then guided through resolving their emotional, academic and behavioural challenges in order to move on from In Touch into education, training or employment with greater confidence and self-esteem. We work on their challenges either as a group or on a one to one basis, offering counselling, anger management, healthy living advice, education and careers guidance.

All our young people work towards gaining level 1 and 2 accreditation in numeracy and literacy while they are with us.

Every year we focus our literacy and some other activities on a variety of 'themes of work' of relevance to our young people in order to give them the opportunity to discuss these issues, express their opinions and seek clarity where necessary.

These 'themes of work' cover issues, either as they arise amongst members of the group, such as depression and teenage domestic violence, or that are highlighted in the media such as cyber-bullying and the consequences of youth crime.

In response to the young people's interest in dogs, and public concern around responsible dog ownership, we run a 'theme of work' on this issue. This culminates in a dog-training workshop facilitated by the Alpha Dog Club based in Finsbury Park. The workshop allowed the young people to experience the principles of positive reinforcement through learning the practical skills of dog training. This enables the young people to reflect on their own motivations. They also design a poster in response to a brief set by the dog trainer who judges the results and presents prizes.

One of the most successful 'themes of work' is a cross-curricular literacy and history project in which the young people read and discuss articles on life in the 40s or 50s and then formulate and practise questions with which to interview someone with memories of those times. The young people then are given the

opportunity to give and receive feedback so that the experience of being an interviewer is utilised as an effective tool with which build to confidence as an interviewee.

In addition to the literacy involved in these 'themes of work' the young people are guided by us in following the national adult numeracy programme at their own individual pace; this we supplement when necessary often using practical/creative activities such as making salt dough for modelling, to explain ratios.

During this period we worked with young people from Islington Arts & Media, Highbury Grove, Highbury Fields and St. Mary Magdalene schools. The causes of their difficulties and obstacles to learning, included drug abuse, "cultural alienation" (i.e. being a Hungarian Romany in U.K.) dysfunctional family backgrounds, suspected social anxiety disorder, bereavement, bullying and attention deficiency. Of the ten young people we worked with this year, three moved on from 'In Touch' to take vocational courses and one to study for G.C.S.E.s at colleges, one started at a new school in time to commence the G.C.S.E. syllabus and one moved to 'Springboard' to follow vocational training. Four remain with us.

Three of our leavers continue to return to us regularly for advice and support with issues including the housing, immigration status and the next steps in further education, training, employment and voluntary work placements. Five come in occasionally to update us on their progress.

YOUTH CLUB

The Hanley Crouch Youth Club is a place where young people can relax, engage with others and participate in a range of activities, from the generic pool, table tennis, football, to the more creative projects such as music production, film making and theatre workshops. With the support of the London Borough of Islington we run our youth club for young people between the ages of 13-19 from Mondays to Wednesdays. We currently have a total membership of 96 young people that use our services.

Music still plays a big part within our Youth Club as our workshops are still well attended. This year the workshops have contributed to 4 of our young people finding their feet in a music career, as well as supporting them in creating music videos which were eventually televised. For those that do not want to pursue a music career, the workshops have been a way for the young people to creatively express themselves whilst building confidence and self esteem. For other young people it has been therapeutic, allowing them to share their daily experiences and discuss any issues.

THE FUTURE FOR THE YOUTH CLUB IS VERY BRIGHT AS WE AIM TO MAKE EMPLOYABILITY A BIG PART OF WHAT WE DELIVER NEXT YEAR

A lack of employment in the ward along with Islington having one of the highest rates of child poverty in the country, has caused the project to look at how we can prepare our young people for employment. As a result we have begun providing our young people with CV building workshops and interview skill sessions.

This has been well received as a number of young people have participated in these workshops.

This year we also taught our young people how to prepare a funding bid to be social entrepreneurs. They created a project in which they intended to run a music studio for the community out of Hanley Crouch's facilities. They aimed to facilitate music workshops around music composition, production, business, law and film editing. Due to their hard work the funding bid was accepted but unfortunately discontinued as one of the young people was seriously injured. The young people aim to continue with the project once the young person has fully recovered. We had an increase in anti social behaviour in the ward which is very unusual for this area. For this reason we have worked closely with our safer neighbourhood team and gangs prevention team to address these issues. As a result we took some of our young people on a weekend residential to Avon Tyrell. The residential was put together by a project called Konnect 4 whose objectives were to unite young people from different postcodes. Tailored workshops were delivered on empowerment, personal development and promoting positive citizenship. By the end of the residential young people had built new friendships with those they were initially apprehensive of it was clear to see from the conversations that followed with the young people that barriers and perceptions that they first arrived with had been shifted and they started to form mutual respect for each other. We intend to follow this up with further conflict resolution workshops in the next year and look forward to breaking down the barriers further.

We have worked closely with the Tenants Residents Association on the nearby estate and we host meetings with parents and residents with the ward to discuss issues and concerns. A number of the parents are interested in coming along to positive parenting classes so they will form part of our programme in the coming year.

The future for the youth club is very bright as we aim to make employability a big part of what we deliver next year. We also aim to incorporate new activities such as cooking workshops and photography sessions. The next year will also see us working closely with our local partners to increase the opportunities for our young people to learn and grow and become fully participating members of the community.



NHS HEALTH DAYS

NHS HEALTH DAYS

During the course of the year, we ran a series of NHS Health checks (in partnership with Health Smart), for local residents, as we had identified a need for such a service following a consultation event at our Open Day in July. Participants had to be between the ages of 37/74 and either be a resident in Islington or registered to an Islington GP to be eligible as this was the age group considered most at risk. Participants were tested for the following:

- High Blood Pressure
- High Cholesterol
- Kidney Disease
- Heart Disease
- Diabetes

A trained health adviser they discussed the results with individuals and gave them advice and support on maintaining good health, and leading a healthier lifestyle.

Over 150 people engaged in these days, and we intend to continue running the service in the next financial year.



OLDER PEOPLE'S SERVICES ANNUAL REVIEW

INFORMATION ADVICE AND GUIDANCE

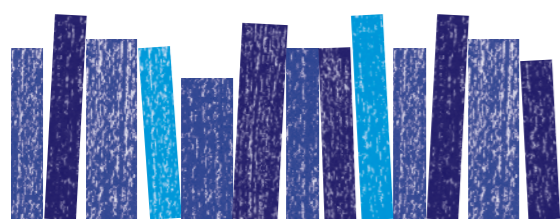
Our Advice Information and Guidance service has continued to provide a wide range of support to local older people. Funded by Henry Smith Charity since January 2007 we are now in our final year. Many of the older people accessing our service have relied on this support to access services including welfare benefits such as pension credit, disability living allowance, attendance allowance and bereavement benefits. We have also supported older people with complex housing issues including eviction and access to supported housing, access to Council Tax Benefits, health and social care and support are just a few of the services we cover.

The service is open Tuesday, Friday and Saturday by appointment only. The service is free and confidential and open to anyone aged 50 +.

The service has been developed to provide outreach and home visiting through our Social Work Student's helping to reach further out into the community and increasing access for those too frail or vulnerable to get to the centre.

As part of our ongoing monitoring we usually keep a few statistics around the amount of income we have generated for individuals through access to benefits and services in kind. This year we have managed to generate £19,000 in benefits, 9 older people have been able to re-access our services and other services through support with mobility i.e. disabled blue badge, dial a ride or taxi card services. Financial benefits are not the whole story, older people have benefited from emotional and personal support through counselling and befriending.

HANLEY CROUCH COMMUNITY LIBRARY ANNUAL REVIEW



The Hanley Crouch Community Library has now been running for over 6 years. It continues to provide a great service for local people offering a very wide range of books. The link it has made with the Stay and Play activity on Tuesday mornings has proved very successful and, has greatly benefited parents / carers taking their young children to the centre.

Local residents continue to use the library and speak very highly of the quality of material on offer and of the commitment of the staff. Between April 2010 and April 2011, 2500 items were been taken out by local people and 93 new residents registered, joining the large number of regulars, who already make the most of the community library.

The library continues to be one of the most successful New Horizons community libraries that operate on 5 housing estates across Islington.

The library is very informal, free to use and has been established for many years now. It is very well used and the visitor numbers are increasing.

It has been a time of significant change for Hanley Crouch.



THANK YOU

FUNDERS

We would like to thank our funders for their continuing support and confidence in our work. They are:
Awards for All
BBC Children in Need
Four Acre Trust
Jack Petchey Award
LBI Children's Services
LBI Early Years Services
LBI Future Jobs
LBI Integrated Services for Young People
LBI Rey & E
NHS Islington
North Islington Nurseries
Toy Trust
Henry Smith Charity

STAFF WHO HAVE LEFT

Thanks to all our staff, including the following that left this year:
Lucy Benson
Natasha O'Neil
Irene Winter
Charlene Goodman
Matthew Pickin
Charles Brennan
Miguel Rincon
Danielle Smith
Buruket Yigzaw
Razna Begum

INTERIM CENTRE MANAGER'S REPORT

I took on the role of interim manager from March, and was fortunate to have encountered new tenants from two disability specific organisations (Palace for All and Special People). We had twelve young people from the Future Job Fund work programme start with us, and this coincided with the onset of the recession which has had a dramatic impact on the residents and users in the Tollington ward, and across Islington. The young people worked tremendously hard for the 6 months they were with the organisation and we were lucky enough to secure two of them (Emma and Adam) on a permanent basis. They have both proved to be an excellent addition to the high calibre of staff already in the organisation.

I have been extremely impressed with the pride, passion and professionalism of the staff, users and volunteers who use the Laundry. It has been a difficult year as funding has ceased for a number of our projects, and a number of staff have had to leave as a result. I would like to take this opportunity to thank Irene and Syeda (and Lucy who moved on to pastures new), for all their hard work, support and advice over the years they have worked at Hanley Crouch - you will all be deeply missed.

Finance has always been a major issue and we have worked hard to put the organisation on a firmer footing. It has

taken me this year to get this right and we have had to restructure posts and projects so that they are more viable and sustainable - my deep gratitude to Vicky Sholund and Jeremy Stone who helped me to sort out the financial processes so they were "fit for purpose". The benefits will not be felt in this financial year, but I can guarantee that they will in the next. The recruitment of a treasurer trustee will also strengthen our organisation (which we managed to do at the end of March 11).

In 2012, we will have the VISIBLE benchmark, which is the national kitemark standard for community centres. This will show the progress we have made as an organisation. We are also quite confident of securing long term core funding from Islington council.

As I said, it has been a year of transition for the Laundry and I look forward to the coming year in a positive frame of mind and anticipation.

Finally a big thank you to all the staff, volunteers, users and trustees who make this place a special place to work and play - thank you!

Colin Adams MBE
Interim Centre Manager

CHAIR'S REPORT FOR YEAR 2010-2011

OUR SHIP SAILS ON

Hanley Crouch Community Association is like a small ship in the sea, with high tides and low ebbs making our journey variable, but never dull.

The beginning of the year saw our two new tenant groups Palace for All and Special People move into the Centre. This meant a slight change in the internal layout of the building and forced us to de-clutter and spring clean to maximise space.

We took on 12 young people under the Future Jobs Fund Scheme, two of whom (Adam and Emma), were recruited on a permanent basis and all of the others went on to permanent jobs or further education at the end of their 6 month placement. Having 12 additional staff all with different skills meant that the Centre was bustling with new and innovative activity and helped us focus on priorities for future growth.

The Trustees invited Eric Appleby to talk to us on collaborative working amongst community centres as part of the Modernisation Fund Project. This was most informative and gave us very good ideas for improvements in partnership working.

We held an Open Day in July, which was a great team effort and as a result we saw an increase in our volunteer numbers and skill set.

We held a series of health check sessions

for local residents and over 150 people attended and participated over the year.

We also held election hustings at the centre in order to encourage more young people to vote in elections.

Our financial processes and financial systems have received a complete overhaul over the past year, and as a result there is financial accountability at all levels of the organisation. Thanks must be extended to Sunil Purohit and Jeremy Stone who gave advice on our strengths and weaknesses and also practical help and advice on setting sustainable systems in place.

Improving Hanley Crouch's finances continues to be a priority and the Trustees are keeping abreast of the recent political challenges to the voluntary sector and new emerging funding opportunities.

As ever, we are grateful for all the hard work put in by our ship's crew, the staff, volunteers and trustees who have worked together diligently and consistently over the past year to keep everything running smoothly.

I must extend a special note of thanks to Colin Adams, our Interim Centre Manager, who has worked tirelessly over the past year to keep the ship floating over rough seas and ever optimistically into calmer waters!

Sally Sturgeon
Chair of Trustees

STATEMENT OF RESPONSIBILITIES OF THE COMMITTEE OF MANAGEMENT

Company law requires the Committee of Management to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the society and of the surplus or deficit of the society for that period.

In preparing those financial statements the Committee of Management are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The Committee of Management is responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the society and to enable them to ensure that the financial statements comply with the Companies Act 2006. It is also responsible for safeguarding the assets of the society and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as directors of the company, we have taken all the steps that we ought to have

taken in order to make ourselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

RISK MANAGEMENT

The Committee of Management have identified the major risks to which the charity may be exposed and have set up systems and procedures to mitigate risks. There are sound internal controls in force to safeguard the charity's assets. Risks have been categorised and areas of risk identified.

RESERVES POLICY

Hanley Crouch intends to be around for a long time and so funds need to be designated for that. Accordingly in line with its Strategy Plan it has designated a fund for Longterm Strategies, on which to build and ensure continuity. The Trustees would like to have the necessary unrestricted funds of at least three months' expenditure to create a stable infrastructure in which to grow and develop in an increasingly challenging time. Where it cannot always have unrestricted reserves, it fundraises carefully to have restricted funds secured for the various activities and projects and so maintains a greater diversification of funding sources.

AUDITORS

A resolution to re-appoint Simpson Wreford & Co., for the ensuing year will be proposed at the Annual General Meeting.

The above report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

By Order Of The Board
R Watts, Director

INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF HANLEY CROUCH COMMUNITY ASSOCIATION LTD FOR THE YEAR ENDED 31 MARCH 2010

We have audited the financial statements of Hanley Crouch Community Association Ltd for the year ended 31 March 2011 which comprise the Statement of Financial Activities, Balance Sheet and the related notes. These financial statements have been prepared under the accounting policies set out therein.

This report is made solely to the charity's trustees, as a body, in accordance with Section 495 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

RESPECTIVE RESPONSIBILITIES OF THE DIRECTORS AND AUDITORS

As explained more fully in the Trustees' Responsibilities statement in the Trustees Report, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's [(APB's)] Ethical Standards for Auditors.

SCOPE OF THE AUDIT OF THE FINANCIAL STATEMENTS

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the charitable company's circumstances and have been consistently applied and adequately

disclosed; the reasonableness of significant accounting estimates made by the trustees; and the overall presentation of the financial statements.

OPINION ON FINANCIAL STATEMENTS

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2011 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

OPINION ON OTHER MATTER PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion the information given in the Trustees' Annual Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime.

C A Graham (Senior Statutory Auditor)
for and on behalf of Simpson Wreford & Co,
Statutory Auditor
Wellesley House
Duke of Wellington Avenue, London
SE18 6SS
Dated: 31.01.2012

**STATEMENT OF FINANCIAL ACTIVITIES
(INCLUDING INCOME & EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2011**

	Note	Unrestricted funds £	Revenue restricted funds £	Capital restricted funds £	2011 Total £	2010 Total £
Incoming resources						
Incoming resources from generated funds						
Voluntary Income	2	1,005			1,005	149
Investment Income	3	2,954			2,954	44
Incoming resources from charitable activities						
Laundry Resource Centre		115,660			115,660	150,943
After School Club		14,106	25,865		39,971	49,021
Youth Centre		8,660	47,145		55,805	60,392
Services for Older People		10,327			10,327	26,800
Services for Under 5's			2,743		2,743	13,135
Future jobs		10,456	52,808		63,264	
Total incoming resources	5	163,167	128,561		291,728	300,484
Resources expended						
Cost of generating funds						
Fundraising		500			500	17,202
Charitable activities						
Laundry resource centre		111,529	6,281	5,211	123,021	89,795
After school club			44,873		44,873	64,203
Youth centre		27,454	46,285		73,739	88,825
Services for Older People			20,469		20,469	26,193
Services for Under 5's			10,979		10,979	25,045
Building development		14,955		12,235	27,190	27,190
Future jobs			52,808		52,808	
Governance costs		6,950			6,950	8,693
Total resources expended	6	161,388	181,695	17,446	360,529	347,146
Net outgoing resources before transfers		1,780	(53,134)	(17,446)	(68,801)	(46,662)
Transfers		11,899	27,838	(39,737)		
Net movement in funds		13,679	(25,296)	(57,183)	(68,801)	(46,662)
Reconciliation of funds						
Funds at the start of the year		5,315	26,156	86,715	118,186	164,847
Funds at the end of the year		18,994	860	29,532	49,385	118,185

The Statement of Financial Activities includes all gains and losses in the year. All incoming resources expended derive from continuing activities. The notes on pages 26 to 33 form part of these financial statements.

BALANCE SHEET AT 31 MARCH 2011

	Notes	£	2011 £	2010 £
Fixed assets				
Tangible assets	10		89,322	127,303
Current assets				
Debtors	11	32,176		21,828
Cash at bank and in hand		35,537		74,881
		67,713		96,709
Creditors: amounts falling due within one year		85,650		72,826
Net current liabilities/assets	12		(17,937)	23,883
			71,385	151,186
Creditors: amounts falling due in more than one year			22,000	33,000
Net assets			49,385	118,186
Represented by				
Restricted funds:				
Revenue	14		860	26,156
Capital			29,532	86,715
Unrestricted funds:				
General			18,994	5,315
Total funds			49,385	118,186

The accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Signed on behalf of the board of directors

R Watts, Director

NOTES TO THE ACCOUNTS – 31 MARCH 2011

1. Accounting Policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

(a) Basis of accounting

The financial statements have been prepared under the historical cost convention, an in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008) and the Statement of Recommended Practice: Accounting and Reporting by Charities issued in March 2005, as applicable, and in accordance with the Charities Act 1993.

(b) Incoming resources

Grants are recognised in full in the statement of financial activities in the year in which they are receivable. Grants for the purchase of fixed assets (including site improvements) are credited to restricted incoming resources on the earlier date of when received or when they are receivable. Depreciation on the leasehold improvements is charged against the capital fund.

Donated services and facilities are recognised as an incoming resource where the provider of the service has incurred a financial cost. Volunteer time is not included in the financial statements.

(c) Resources expended

Resources expended are recognised in the year in which they are incurred. Resources expended include attributable VAT which cannot be recovered.

Resources expended are allocated to the particular activity where the cost relates directly to that activity.

Charitable activities costs include the direct cost of providing services, as well as a share of overheads.

The costs of generating funds relate to the costs incurred by the charitable company in raising funds for the charitable work.

Governance costs include the cost of compliance with the charity's constitutional and statutory requirements.

Overheads costs are allocated to core funding.

(d) Tangible fixed assets

Depreciation is provided using the following rates and bases to reduce by annual instalments the cost, less estimated residual value, of the tangible assets over their estimated useful lives:-

Leasehold improvements	—	Straight line over the 10 years
Fixtures and equipment	—	33% straight line
Motor vehicle	—	15% reducing balance

Items of equipment are capitalised where the purchase price exceeds £1000 except where the item is expected to have a life expectancy of less than two years' good use.

(e) Creditors Liabilities are recognised at the point that there will be a probable future transfer of economic benefits.

(f) Rentals Rentals payable under operating leases are taken to the statement of financial activities on a straight line basis over the lease term.

(g) Restricted funds Restricted funds are to be used for specific purposes as lay down by the donor. Expenditure which meets these criteria is charged to the fund.

(h) Designated funds Designated funds are unrestricted funds earmarked by the Management Committee for particular purposes.

(i) Unrestricted funds Unrestricted funds are donations and other incoming resources receivable or generated for the objects of the charity without further specified purpose and are available as general funds.

2 Voluntary income

	Restricted £	Unrestricted £	2011 £	2010 £
Whittington Park Community Centre		1,005	1,005	
Donations				149
Total		1,005	1,005	149

3 Investment income

	Restricted £	Unrestricted £	2011 £	2010 £
Bank interest received		2,954	2,954	44
Total		2,954	2,954	44

4 Revenue Grants

	Restricted £	Unrestricted £	2011 £	2010 £
Awards for All	8,363		8,363	
Four Acres	3,000		3,000	3,000
Future Jobs	52,808	10,455	63,263	
Jack Petchey Foundation	400		400	1,200
LB Islington	63,990		63,990	77,212
Other funders	-	2,520	2,520	79,683
	128,561	12,975	141,536	161,095

5 Incoming resources from charitable activities

	Service level agreements £	Trusts & grants £	Gifts in kind £	Hire & rents fees & subs £	Users' & subs £	Total 2,011 £	Total 2010 £
Laundry Resource Centre	73,328			42,332		115,660	150,943
After School Club		25,865			14,106	39,971	49,021
Youth Centre		47,145			8,660	55,805	60,392
Services for Older People		2,520		7,807		10,327	26,800
Services for Under 5's		2,743				2,743	13,135
Future jobs		63,263				63,263	-
	73,328	141,536	-	50,139	22,766	287,769	300,291
2010	71,400	161,095	-	44,660	23,136	300,291	

NOTES TO THE ACCOUNTS – 31 MARCH 2011

6 Resources expended	Laundry Resource Centre	After School Club	Youth Centre	Older People	U5's	Building development	Future Jobs	Governance	2011	2010
Depreciation	5,211					27,190			32,401	34,306
Disposals	4,880								4,880	0
Events & Activities	319	9,108	1,287	5	732				11,451	13,401
Office & Running	11,640			620					12,260	22,934
Personnel	74,471	35,065	72,172	19,844	9,997		52,808		264,358	218,940
Premises & Overheads	24,802	700	280		250				26,032	49,602
Professional Fees	2,197							6,950	9,147	7,963
	<u>123,521</u>	<u>44,873</u>	<u>73,739</u>	<u>20,469</u>	<u>10,979</u>	<u>27,190</u>	<u>52,808</u>	<u>6,950</u>	<u>360,529</u>	<u>347,146</u>

7 Net (outgoing)/incoming resources

	2011 £	2010 £
Net incoming resources are stated after charging Trustees remuneration	Nil	Nil
Trustees reimbursed expenses	Nil	Nil
Depreciation	32,401	34,306
Auditor's remuneration	5,875	5,875
Operating lease rentals: Building	<u>8,500</u>	<u>8,500</u>

8 Staff costs

	2011 £	2010 £
Salaries and wages	242,133	205,294
Social security costs	14,990	13,647
Agency staff	7,235	-
	<u>264,358</u>	<u>218,941</u>

No employee earned more than £60,000 during the year.

The average monthly number of employees during the year was made up as follows:

	2011 No.	2010 No.
Fundraising	-	0.1
Charitable activities	12.0	11.9
Management and administration	2.5	2.5
	<u>14.5</u>	<u>14.5</u>

9 Taxation

The company is exempt from corporation tax as a result of its registered charity status.

10 Tangible assets

	Leasehold Improve-ments £	Fixtures & Equipment £	Motor Vehicles £	Total £
Cost				
At start of year	271,898	46,412	202,093	520,403
Disposals in year			(52,092)	(52,092)
At end of year	<u>271,898</u>	<u>46,412</u>	<u>150,001</u>	<u>468,311</u>
Depreciation				
At start of year	184,918	46,412	161,770	393,100
Disposals in year			(46,512)	(46,512)
Charge for year	27,190	-	5,211	32,401
At end of year	<u>212,108</u>	<u>46,412</u>	<u>120,469</u>	<u>378,989</u>
Net book value				
At 31.03.11	<u>59,790</u>	-	<u>29,532</u>	<u>89,322</u>
At 31.03.10	<u>86,980</u>	-	<u>40,323</u>	<u>127,303</u>

11 Debtors

	2011 £	2010 £
Grants receivable and trade debtors	30,154	16,917
Prepayments and accrued income	2,022	4,911
	<u>32,176</u>	<u>21,828</u>

12 Creditors: Amounts falling due within one year

	2011 £	2010 £
Trade creditors	26,336	29,546
Taxation and social security	34,581	38,480
Accruals	7,569	4,800
Deferred income	17,162	-
	<u>85,648</u>	<u>72,826</u>

13 Creditors: Amounts falling due in more than one year

	2011 £	2010 £
London Borough of Islington soft loan	<u>22,000</u>	<u>33,000</u>

NOTES TO THE ACCOUNTS – 31 MARCH 2011

14 Movements in funds	At 1 April 2010	Incoming resources	Outgoing resources	Fund transfers	At 31 March 2011
Capital restricted funds					
Building development	12,235	0	(12,235)	0	0
Transport capital fund	74,480	0	(5,211)	(39,737)	29,532
Total capital funds	<u>86,715</u>	<u>0</u>	<u>(17,446)</u>	<u>(39,737)</u>	<u>29,532</u>
Revenue restricted funds					
Modernisation fund	6,281	0	(6,281)	0	0
Under 5's	0	2,743	(10,979)	8,236	0
After school club	0	25,865	(44,873)	19,008	0
Advice & information	19,875	0	(20,469)	594	(0)
Youth	0	47,145	(46,285)		860
Future jobs	0	52,808	(52,808)		(0)
Total revenue restricted funds	<u>26,156</u>	<u>128,561</u>	<u>(181,695)</u>	<u>27,838</u>	<u>860</u>
Total restricted funds	<u>112,871</u>	<u>128,561</u>	<u>(199,141)</u>	<u>(11,899)</u>	<u>30,391</u>
Unrestricted funds					
Laundry centre	5,315	163,167	(161,388)	11,899	18,994
Total funds	<u>118,186</u>	<u>291,728</u>	<u>(360,529)</u>	<u>0</u>	<u>49,385</u>

The building development funds were given specifically for the purpose of meeting refurbishment costs of the Laundry building in Sparsholt Road.

Purposes of revenue restricted funds

Balances on restricted funds represent unspent funds given specifically for individual activities. These balances will be carried forward and spent on each specific activity in the following year. The Association's work falls broadly into five main categories: The Laundry Resource Centre, After School Club, Under 5's, Older People, and the Youth Centre. The Resource Centre consists mainly of providing a resource to the community, particularly other non-profit organisations and providing hall hire and meeting facilities, as well as transport. The After School Club fund is for the provision of After School club services including Team Active and the holiday play scheme as well as occasional residential activities for 5-12 year olds. The Under 5's fund is used for the purpose of the provision of a Toy Library service, as well as a Stay and Play scheme. The Youth fund is used for the provision of Youth Club services, as well as the In Touch project for 13-19 year olds. The Advice and Information fund is used to provide a pop-in service to the over 50's.

Sufficient resources are held in each fund to enable the funds to be applied in accordance with any restrictions.

Transfers between funds are authorised by the management committee with a view to reducing deficits.

15 Analysis of net assets

	Capital Restricted Funds £	Revenue Restricted Funds £	General Funds £	Total Funds £
Tangible fixed assets	29,532	-	59,790	89,322
Net current assets	-	860	(18,797)	(17,937)
Long term liability			(22,000)	(22,000)
	<u>29,532</u>	<u>860</u>	<u>18,993</u>	<u>49,385</u>

16 Operating lease commitments

The charity had annual commitments at the year end under operating leases expiring as follows:

	2011 £	2010 £
Land & building Rent Expiry - after five years	8,500	8,500

17 Controlling Party

The ultimate control of the charity resides with the board of Trustees.

18 Other Professional Services Provided By Auditors

In common with many other entities of our size and nature we use our auditors to assist with the preparation of the financial statements.

